Best Practices
–
Wi-Fi Cloud Discover

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Trusted Wireless Environment

1

MARKET-LEADING PERFORMANCE

You should never be forced to compromise security to achieve adequate performance to support your environment with speed, connections and device density that it needs.

2

SCALABLE MANAGEMENT

With easy set-up and management, you should be able control your entire wireless network from a single interface and execute key processes to safeguard the environment and its users.

3

VERIFIED COMPREHENSIVE SECURITY

You need proof that your security solution defends your business against Wi-Fi attacks and can deliver on the following benefits:

- Provide automatic protection from the six known Wi-Fi threat categories
- Allow legitimate external access points to operate in the same airspace
- Restrict users from connecting to unsanctioned Wi-Fi access points

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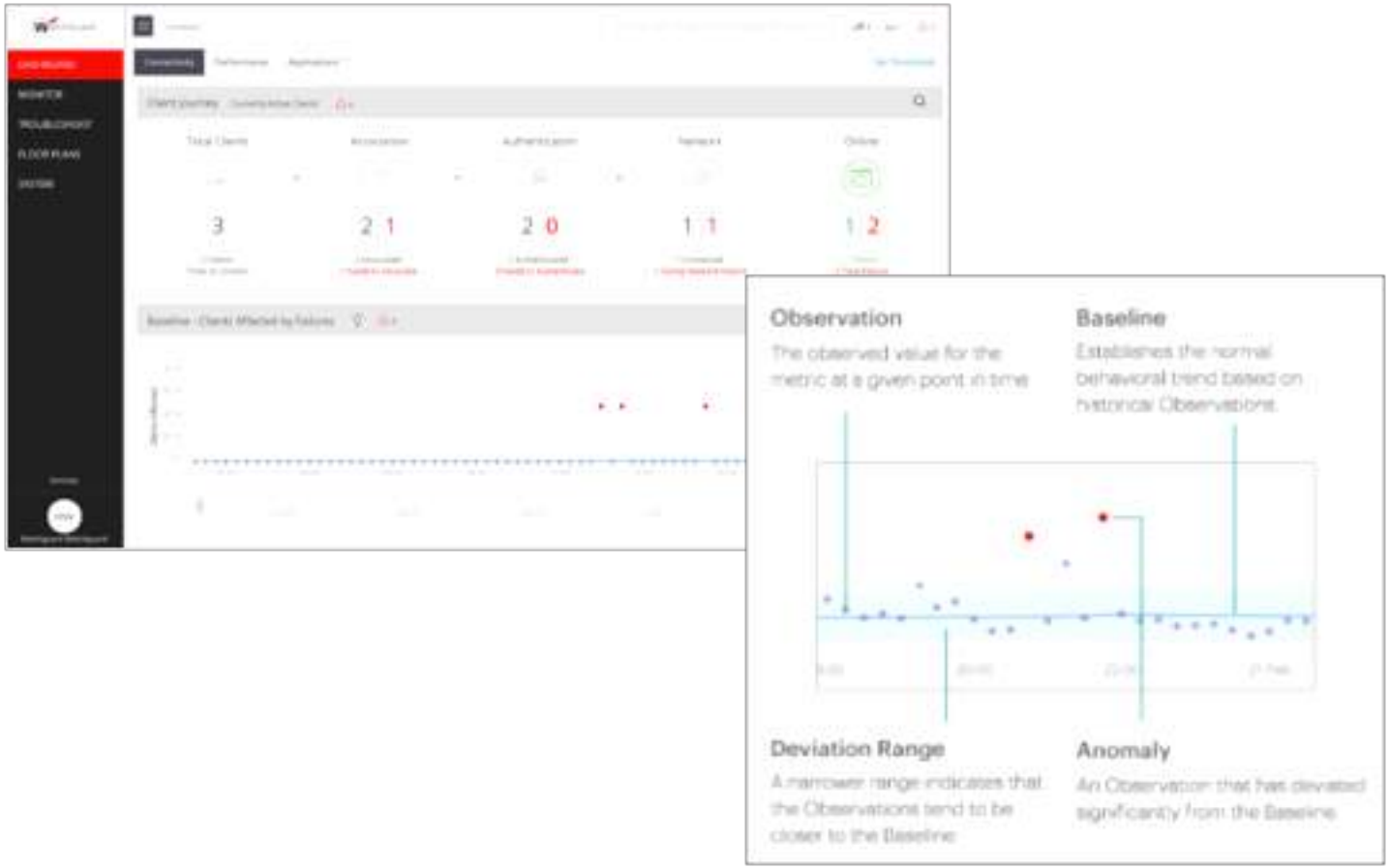
Discover



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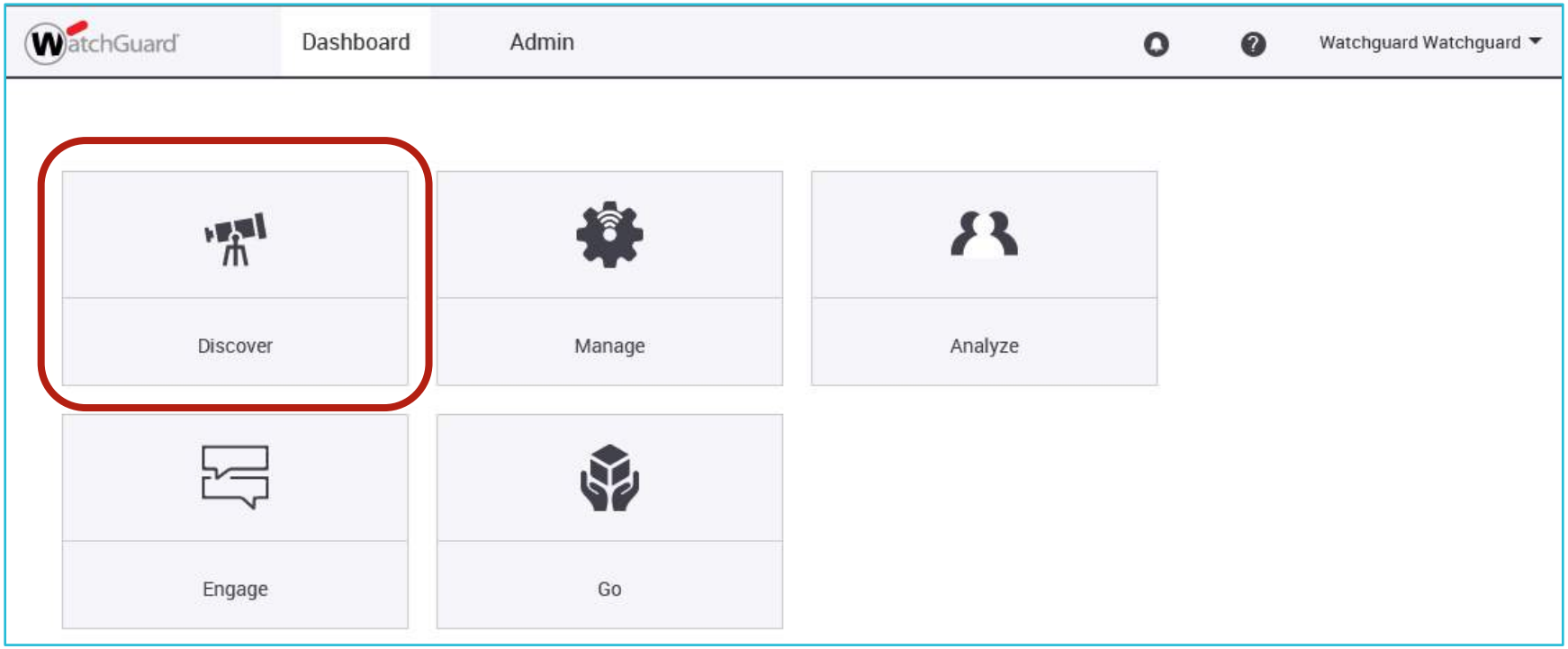
Discover



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Discover Dashboard

WatchGuard Training

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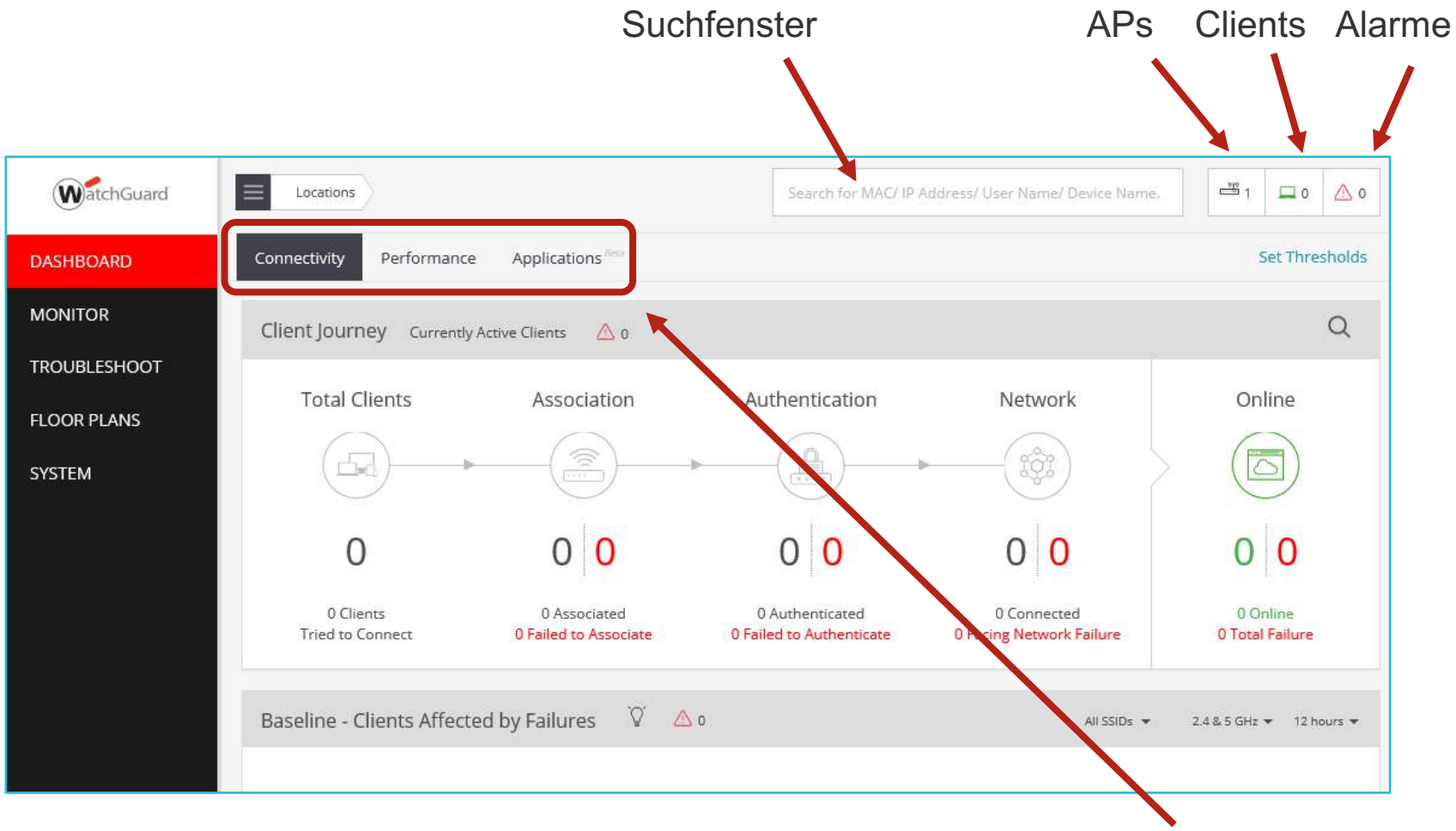
Discover Dashboard



Darstellungen zum Status des Wi-Fi Netzes
(Connectivity, Performance und Applikationsnutzung)

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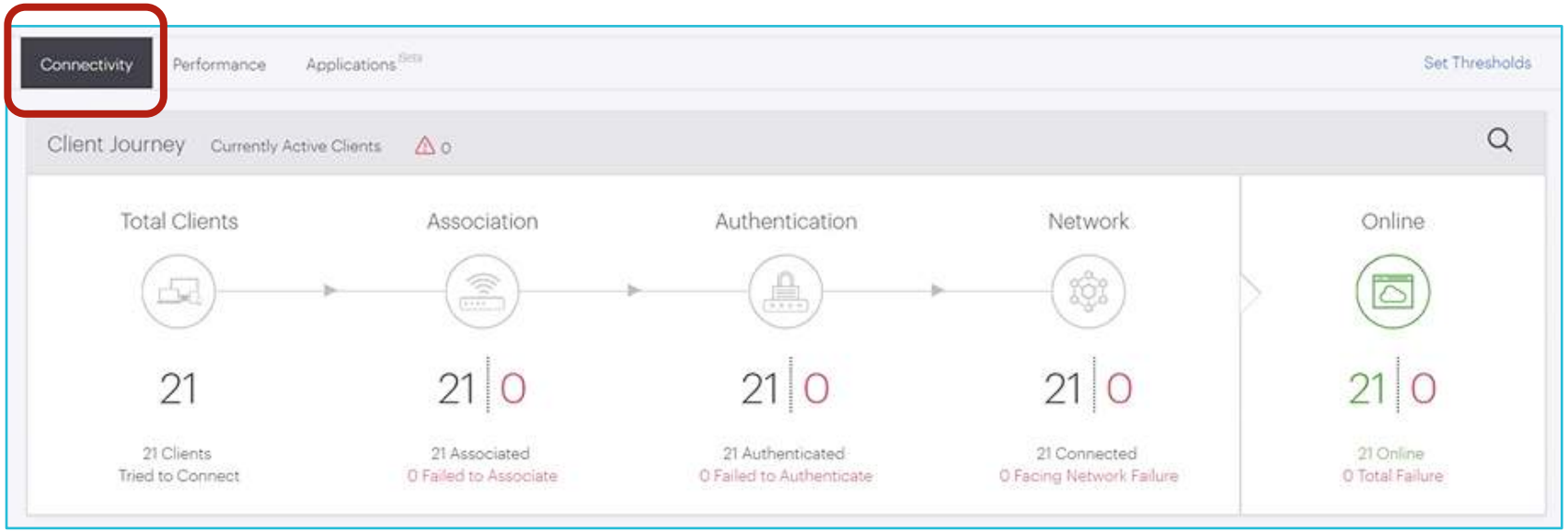
Connectivity Dashboard

- Client Journey
  - Sofortige Darstellung von und Drill-Down zu Wi-Fi “Verbindungs-Problemen”
  - Zeigt aktuell aktive Clients und den Status ihrer Verbindung



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Connectivity Dashboard

- Connectivity stages
  - **Total Clients** – Gesamtanzahl der Clients
  - **Association** – Clients mit Verbindungsfehlern durch Reichweite/Signalstärke oder auch Roaming
  - **Authentication** – Zeigt Clients mit Anmeldeproblemen durch falschen PSK oder Kennwörter und evtl. Problemen bei Anmeldeservern (Radius).
  - **Network** – Deutet auf Netzwerkfehler hin, wie z.B. DHCP oder DNS spezifische Probleme.
  - **Online** – Darstellung aller aktiven Clients.
- Per Drill-Down kann zu jedem Status die Detaillansicht geöffnet werden.

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Connectivity Dashboard

- Baseline (Clients Affected by Failures)
  - Zeigt das übliche Verhalten (Baseline) und stellt Abweichungen und Anomalien dar.
  - Filtermöglichkeiten: SSID, Frequenzband, Zeit

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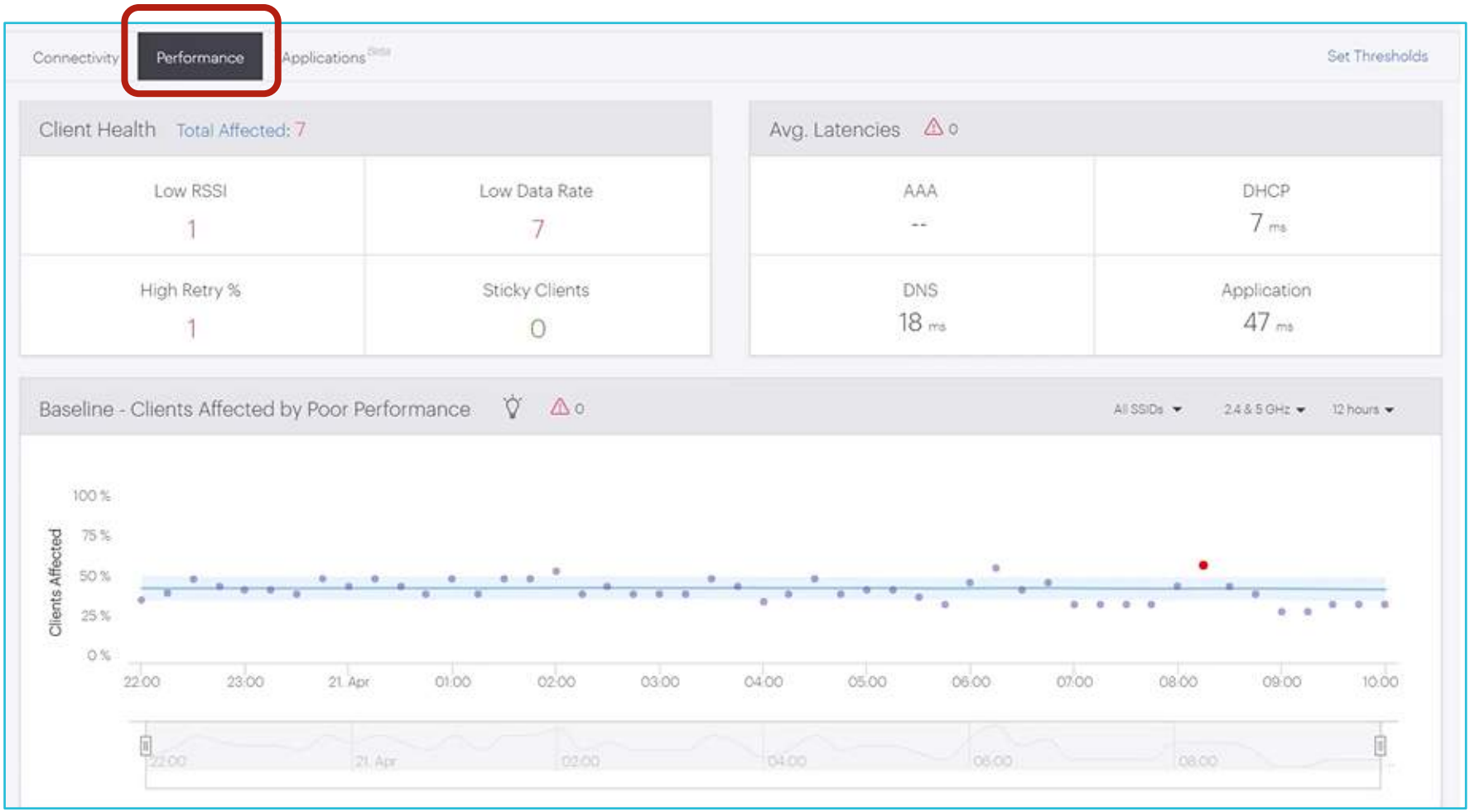
Performance Dashboard



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Performance Dashboard

- Client Health
  - low RSSI, low data rate, high retry %, sticky clients (clients that stay associated with weak APs instead of roaming)
  - Drill-Down pro Kategorie ist möglich
- Avg. Latencies
  - Durchschnittliche Latenz bei Anfragen der Clients und APs zu Servern (DNS, DHCP, Radius) Baseline
  - Zeigt übersichtlich die Menge der Clients mit “schlechter Performance”

- Zusätzliche Informationen zu Datenrate, Datenmenge, etc. für die verbundenen Clients.

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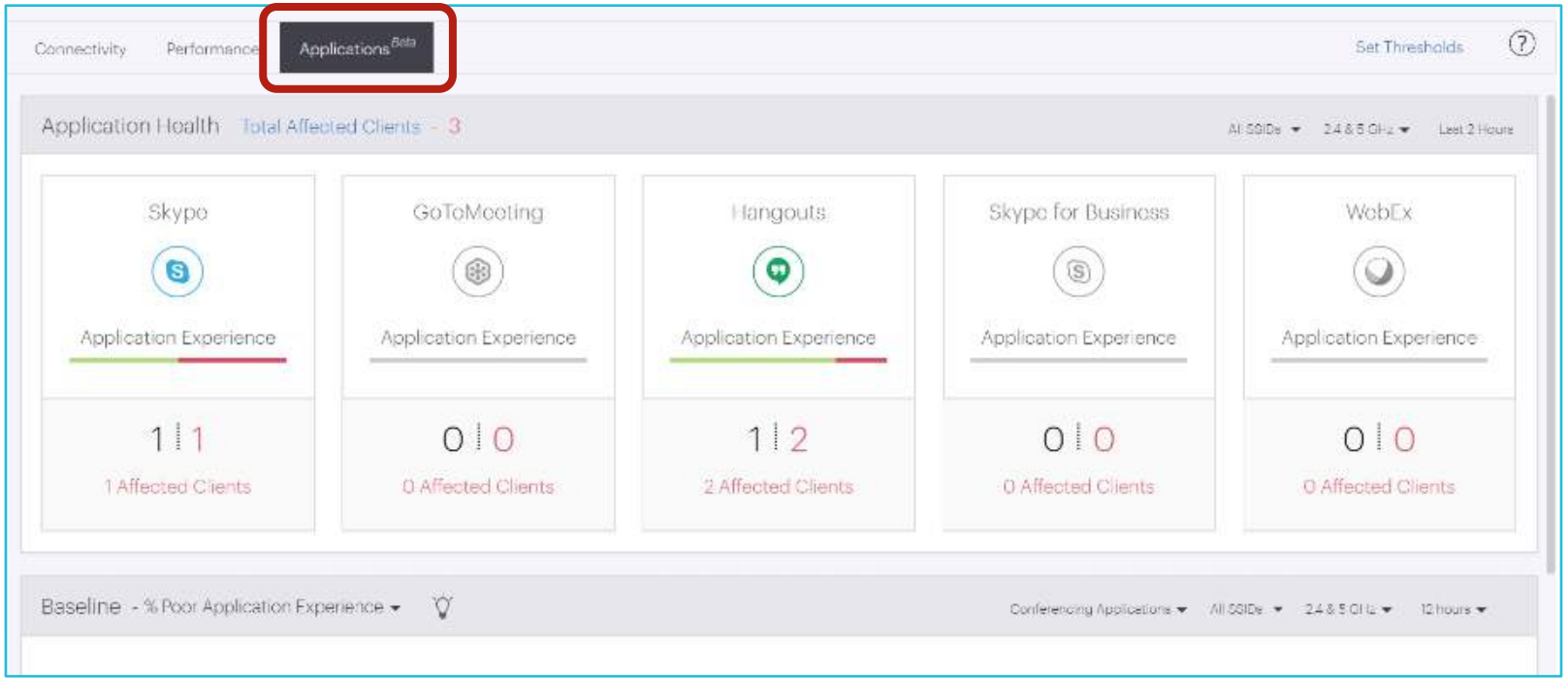
Applications Dashboard

- Zeigt die Verbindungsqualität für ausgewählte und weit verbreitete Business Applikationen.
- Statistiken zu Skype, GoTo Meeting, Google Hangouts, Skype for Business, WebEx



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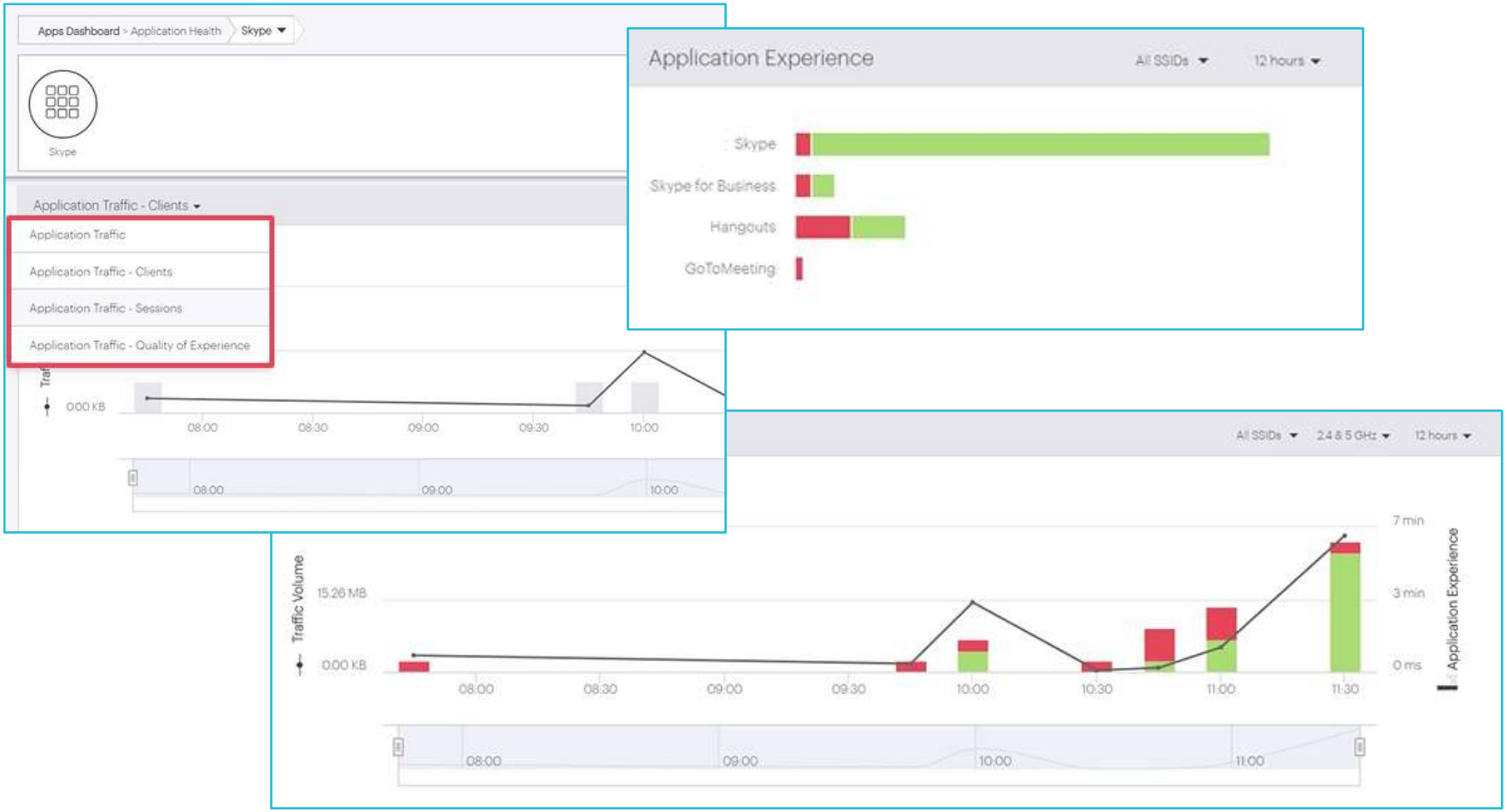
Applications Dashboard

- Drill-Down pro Applikation erlaubt genauere Analysen



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Monitoring

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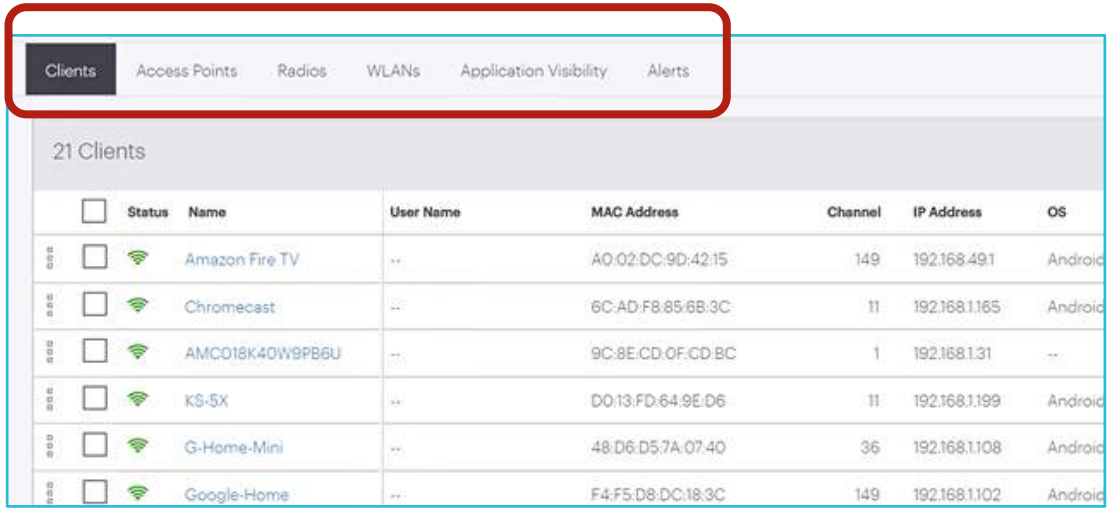
Discover Monitoring

- Detaillinformationen zu den aktiven Systemen.
- Monitoring ermöglicht Einsicht in:
  - Clients
  - Access Points
  - Radios
  - WLANS
  - Application Visibility
  - Alerts



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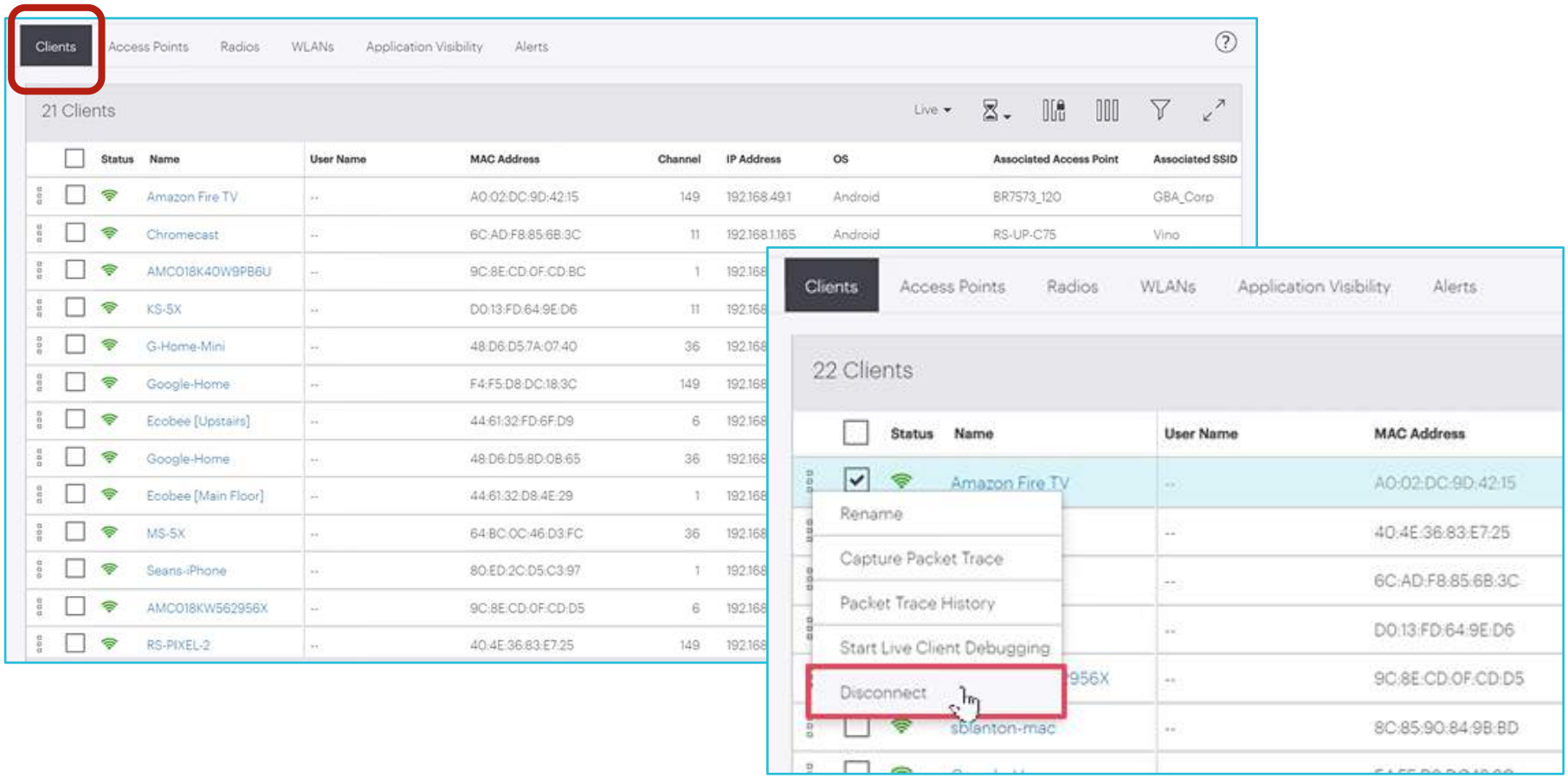
Client Monitoring

- Zeigt statistische Informationen und ermöglicht weitere Aktionen für den gewählten Client.



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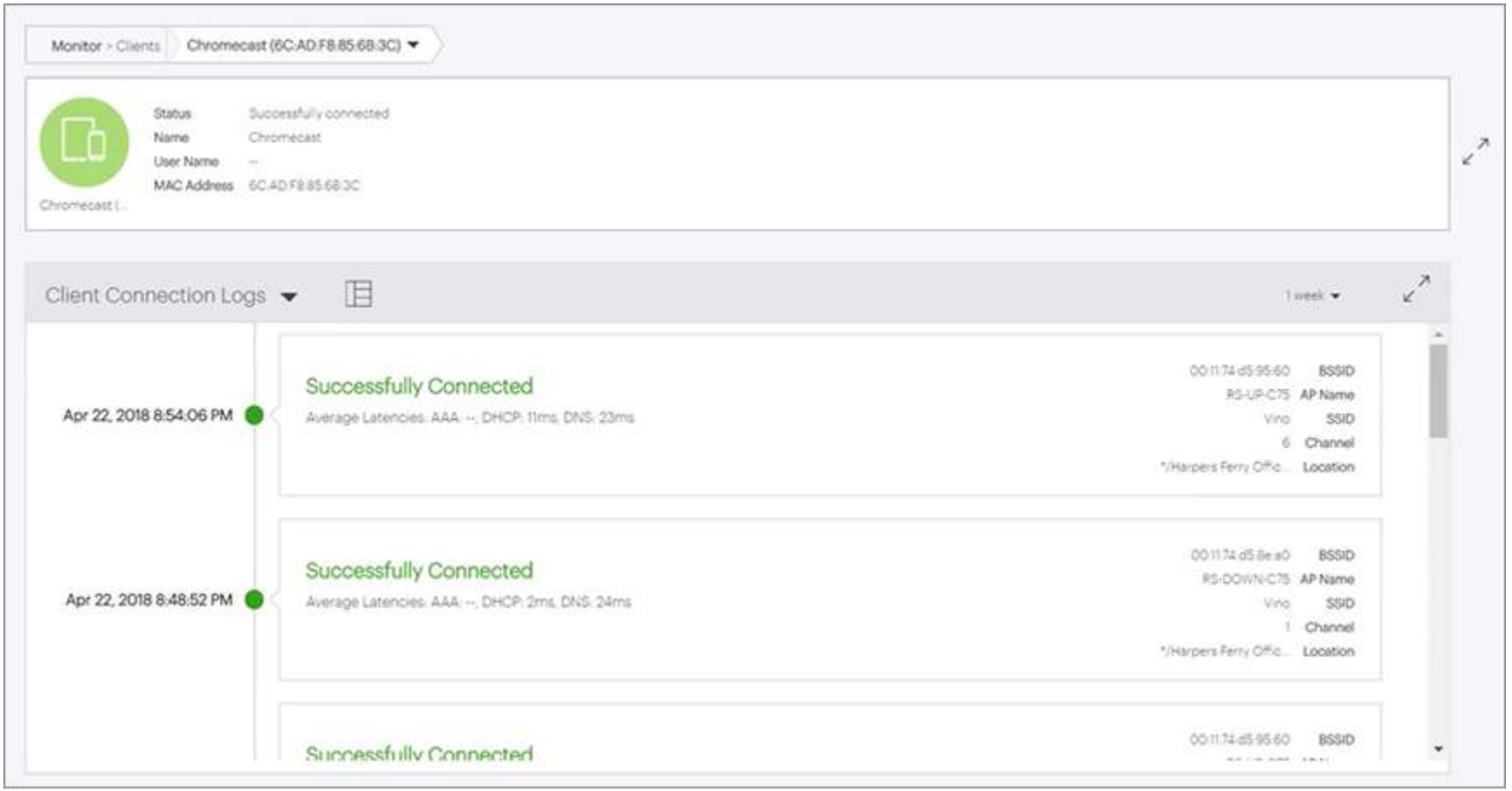
Client Monitoring

- Client Connection Logs sind einsehbar



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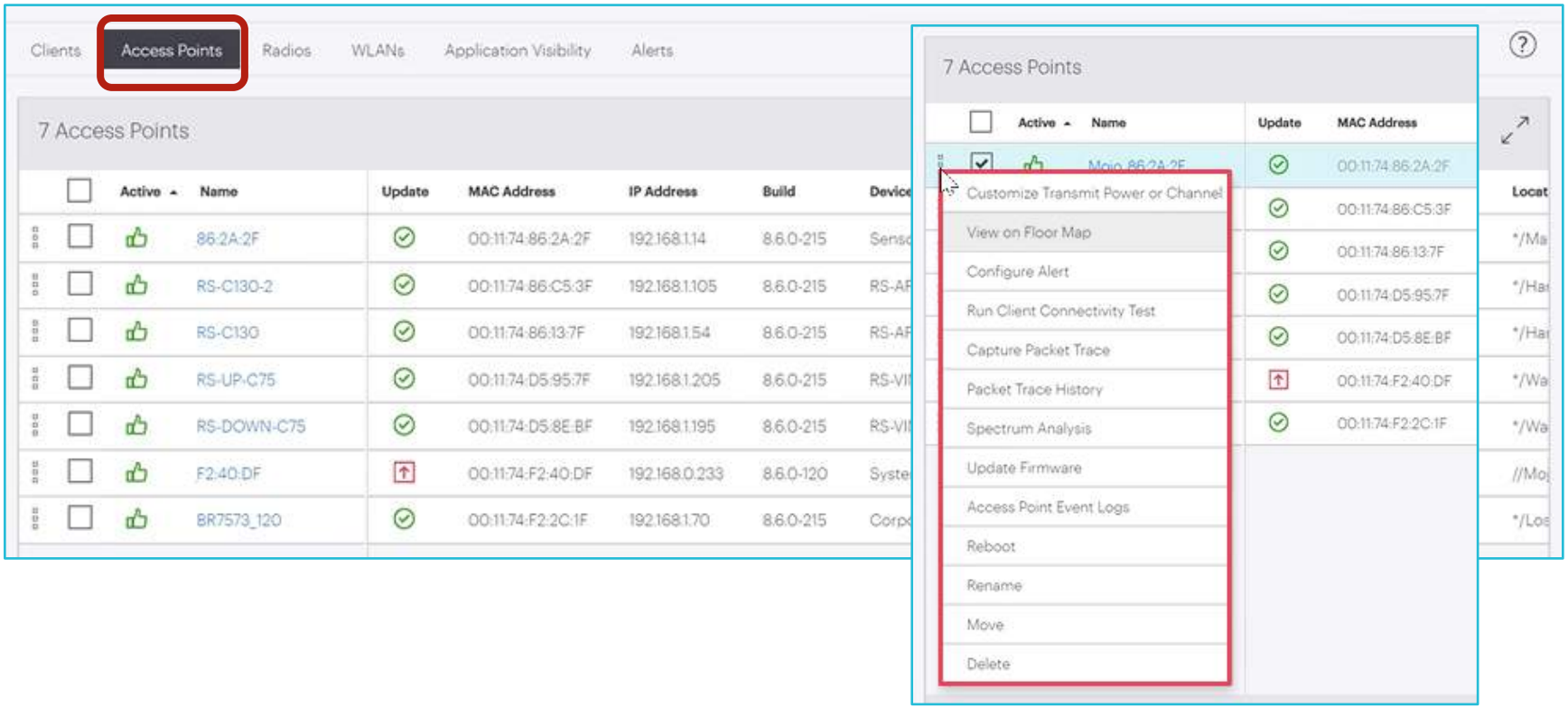
Access Point Monitoring

- Zeigt statistische Informationen und ermöglicht zusätzliche Aktionen für die Accesspoints.



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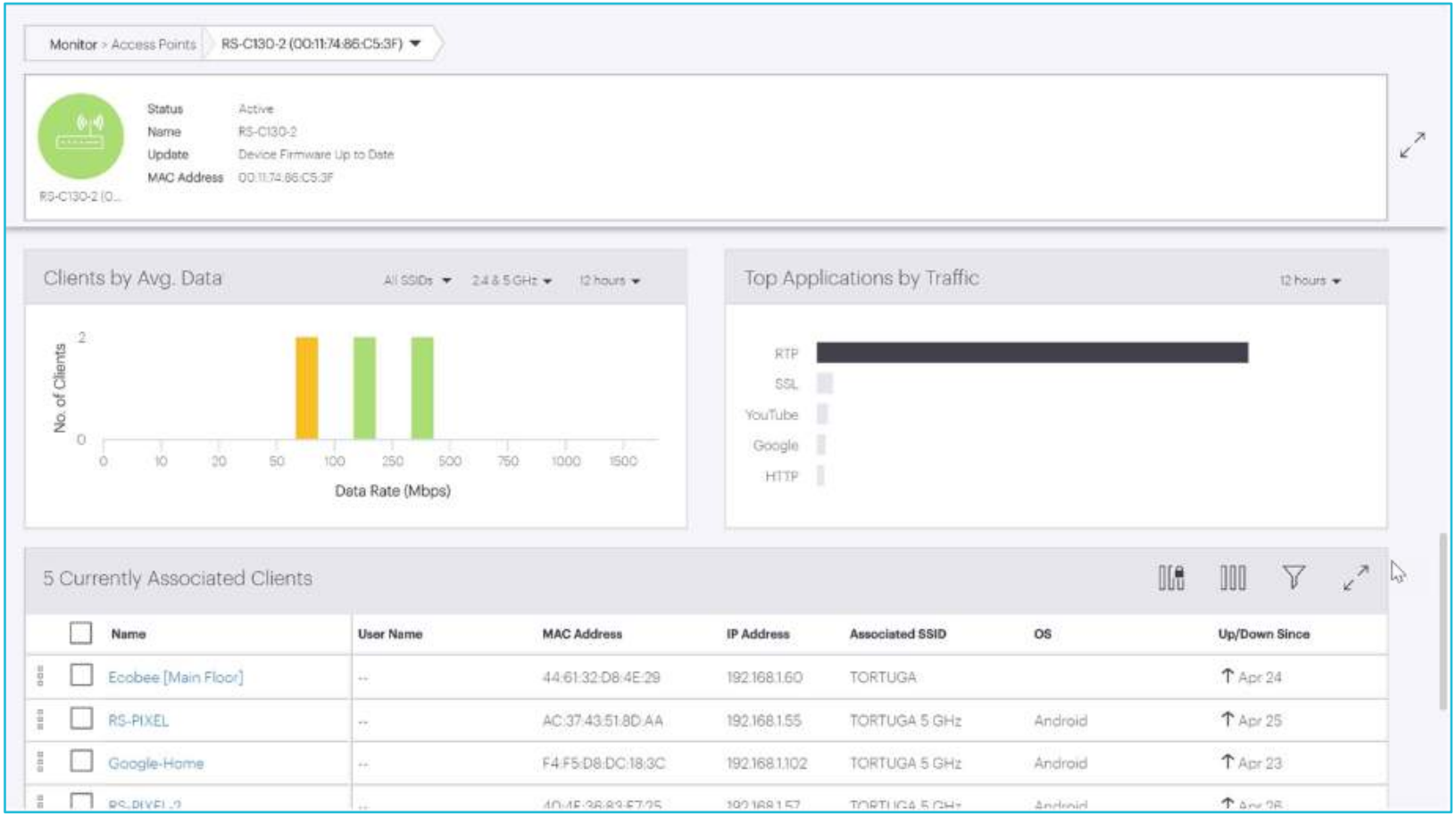
Access Point Monitoring

- Auswahl eines Accesspoints stellt weitere Details dar.



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Troubleshooting

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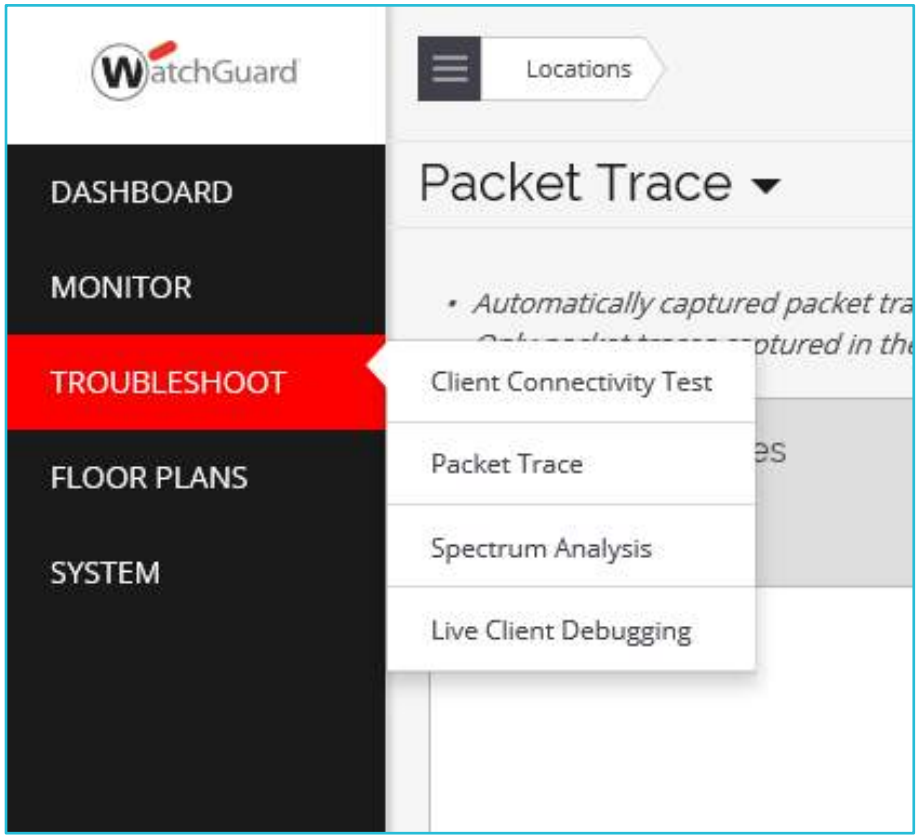
Troubleshooting

- Werkzeuge zum vereinfachten Troubleshooting
  - Client connectivity test
  - Packet trace
  - Spectrum Analysis
  - Live Client Debugging



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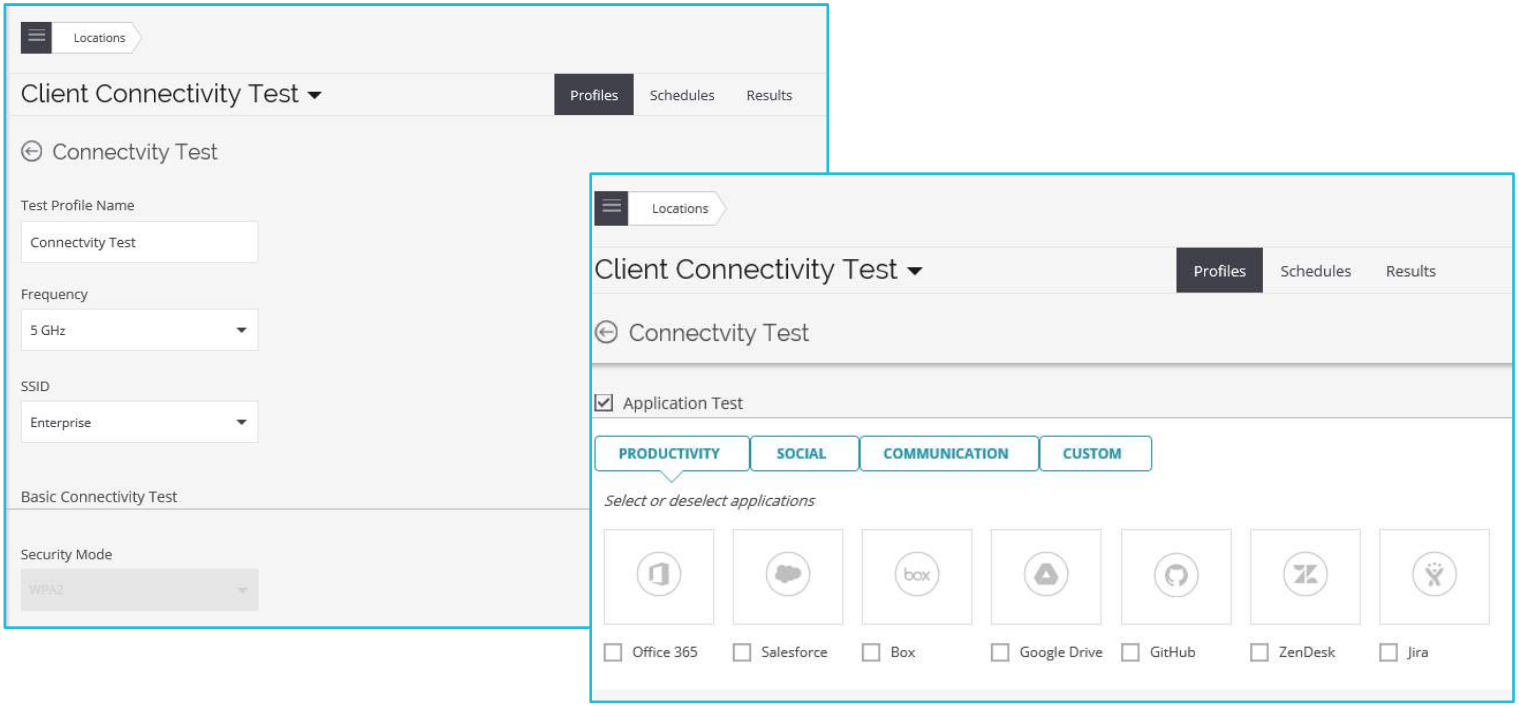
Client Connectivity Test

- Nutzt Accesspoints mit 3rd Radio Modul als ”Client”
- Tests zur Verbindung zum Wi-Fi NEtz aber auch für Applikationen.
- Manuelle oder auch regelmäßige Ausführung ist möglich



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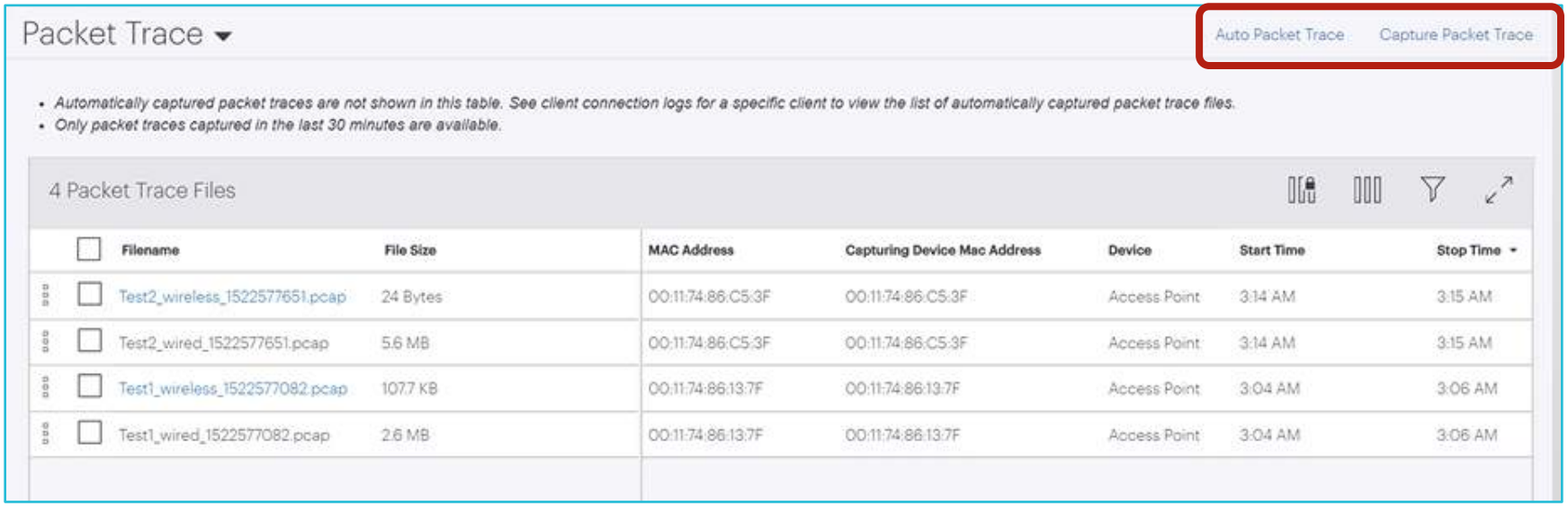
Packet Trace

- Automatische und manuelle Packet Trace Funktion zur detaillierten Auswertung (z.B. in Wireshark)
- Automatische Packet Traces sind möglich, wenn “Fehler” für eine SSID festgestellt werden.



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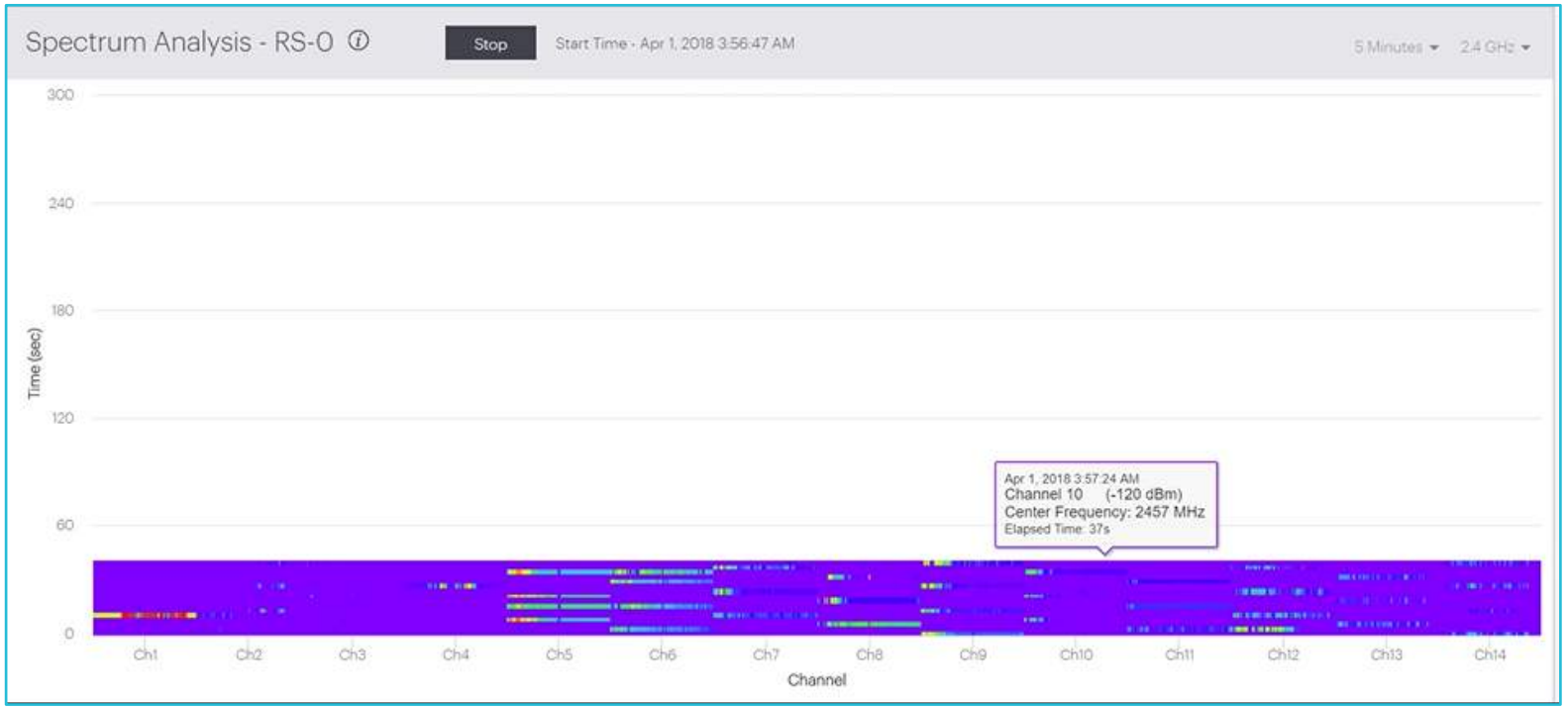
Spectrum Analysis

- Der ausgewählte AP führt eine Spektrumanalyse durch um “Störquellen” in den möglichen Frequenzbändern zu finden.



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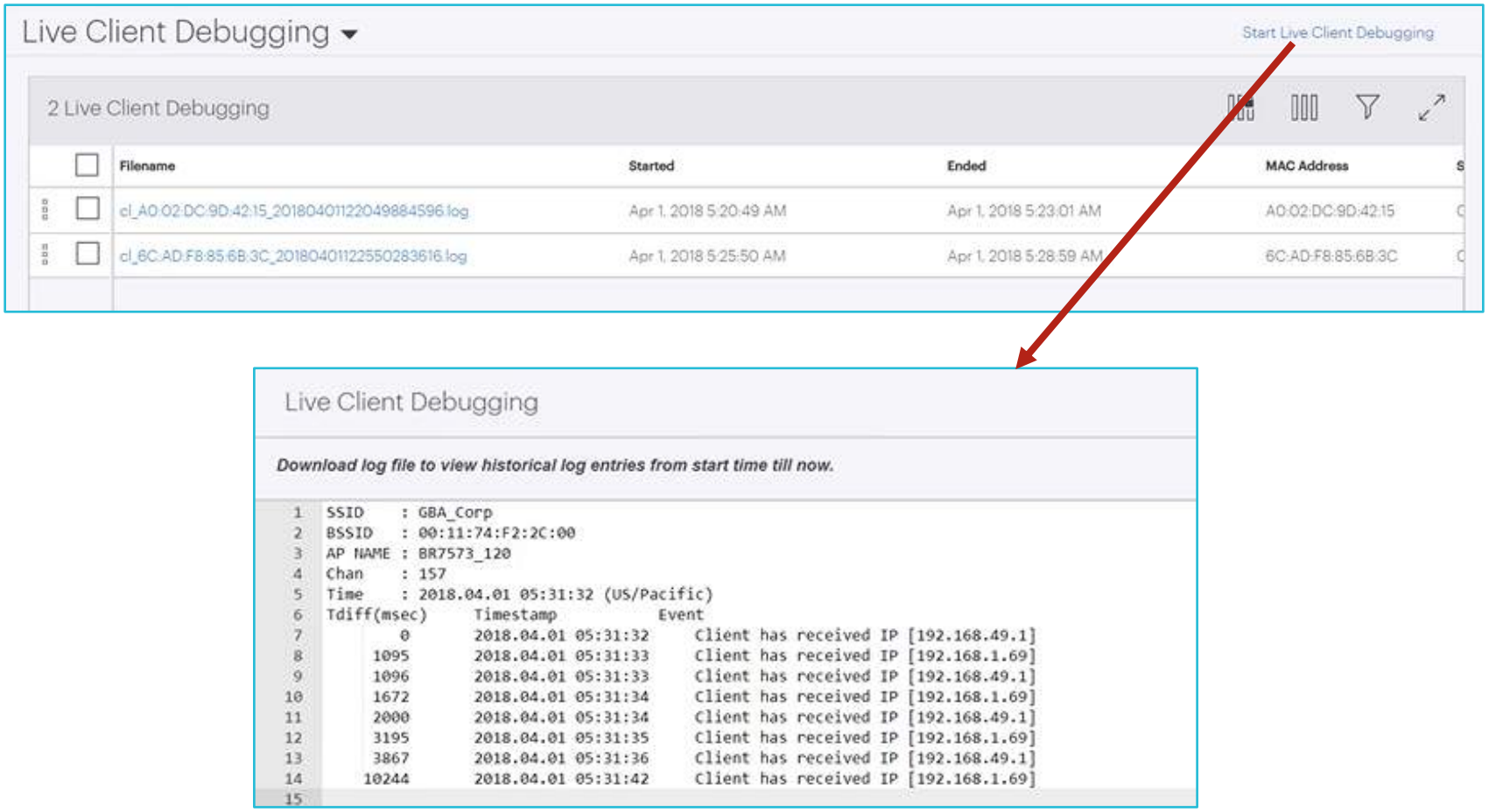
Live Client Debugging

- Sehr detailliertes Troubleshooting für einen Client mit aktuellem “Fehler”



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Floor Plans

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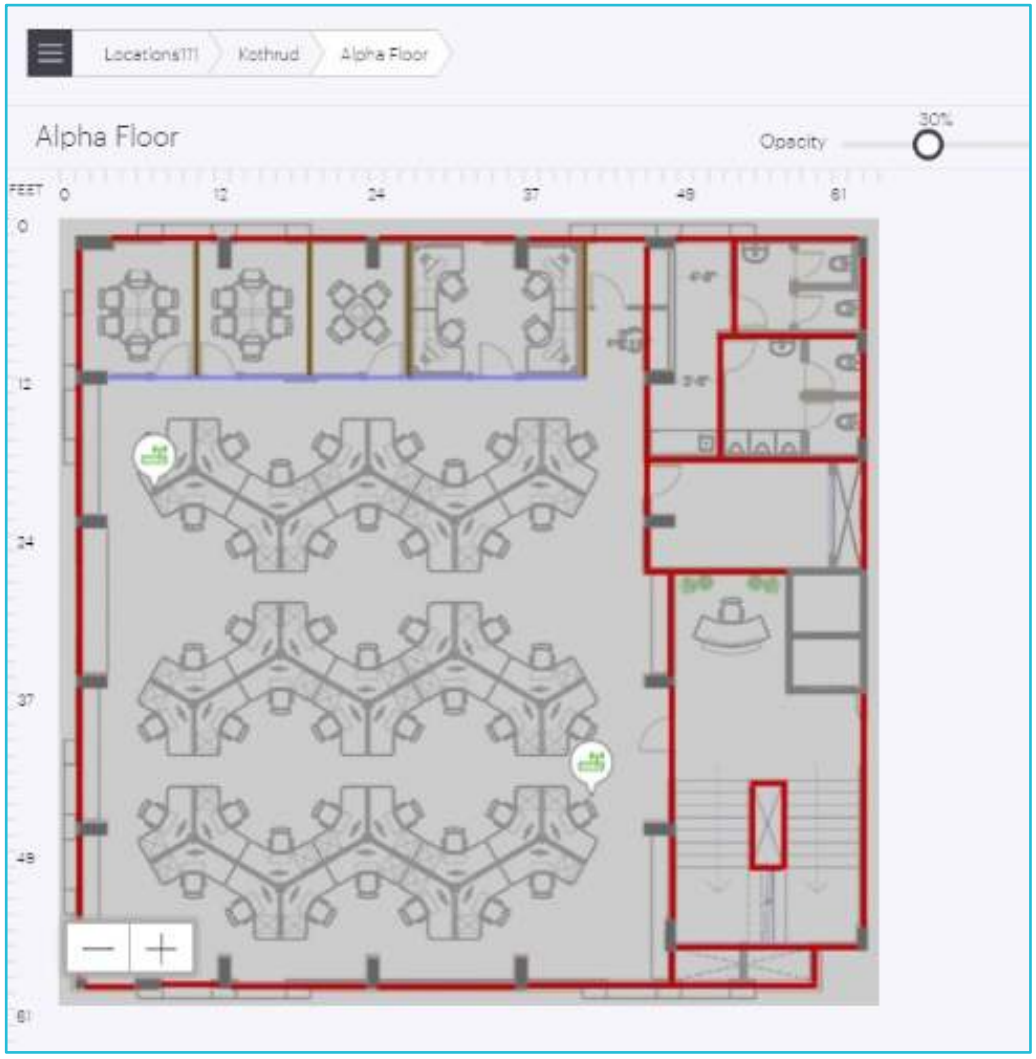
Floor Plans



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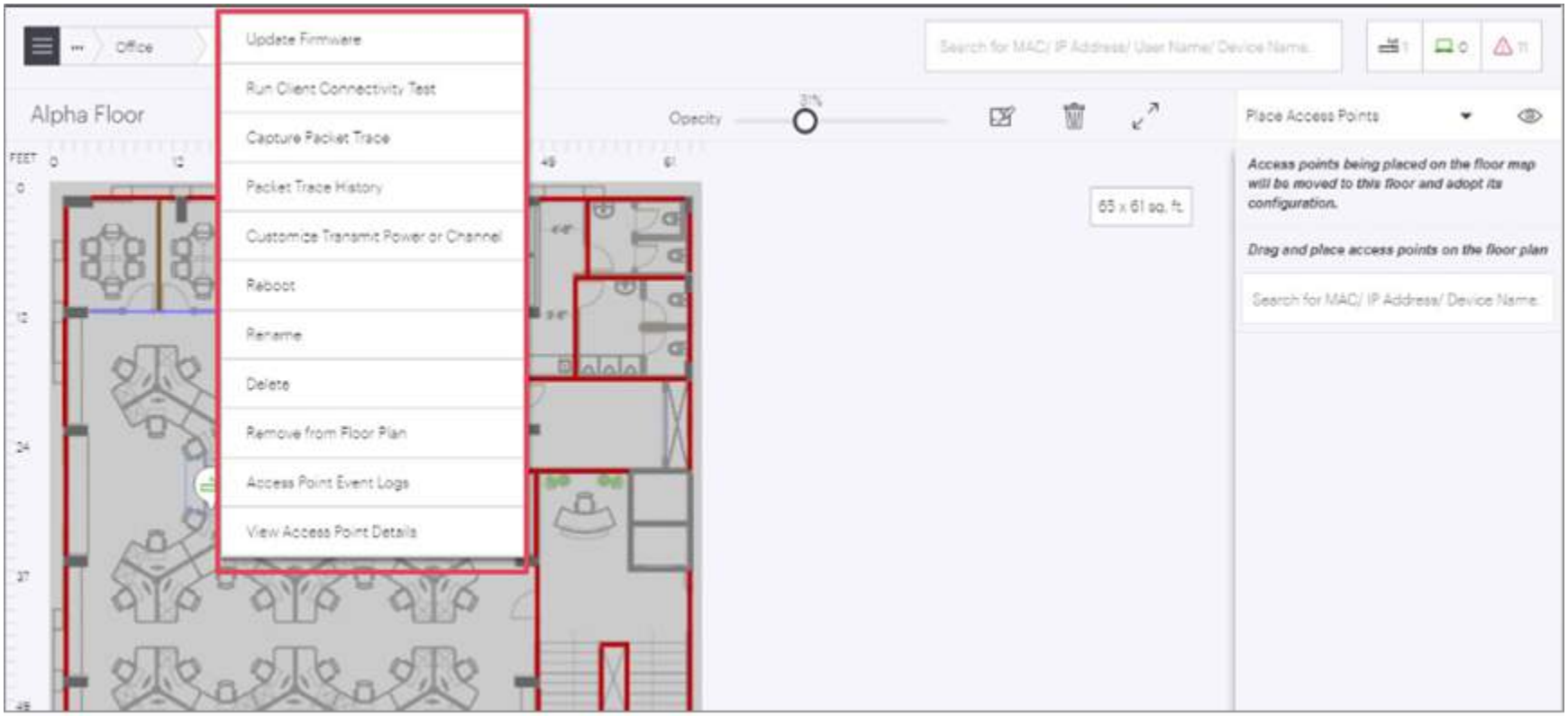
Floor Plans

- Ausführen von Accesspoint Aktionen ist direkt über den Floor Plan möglich



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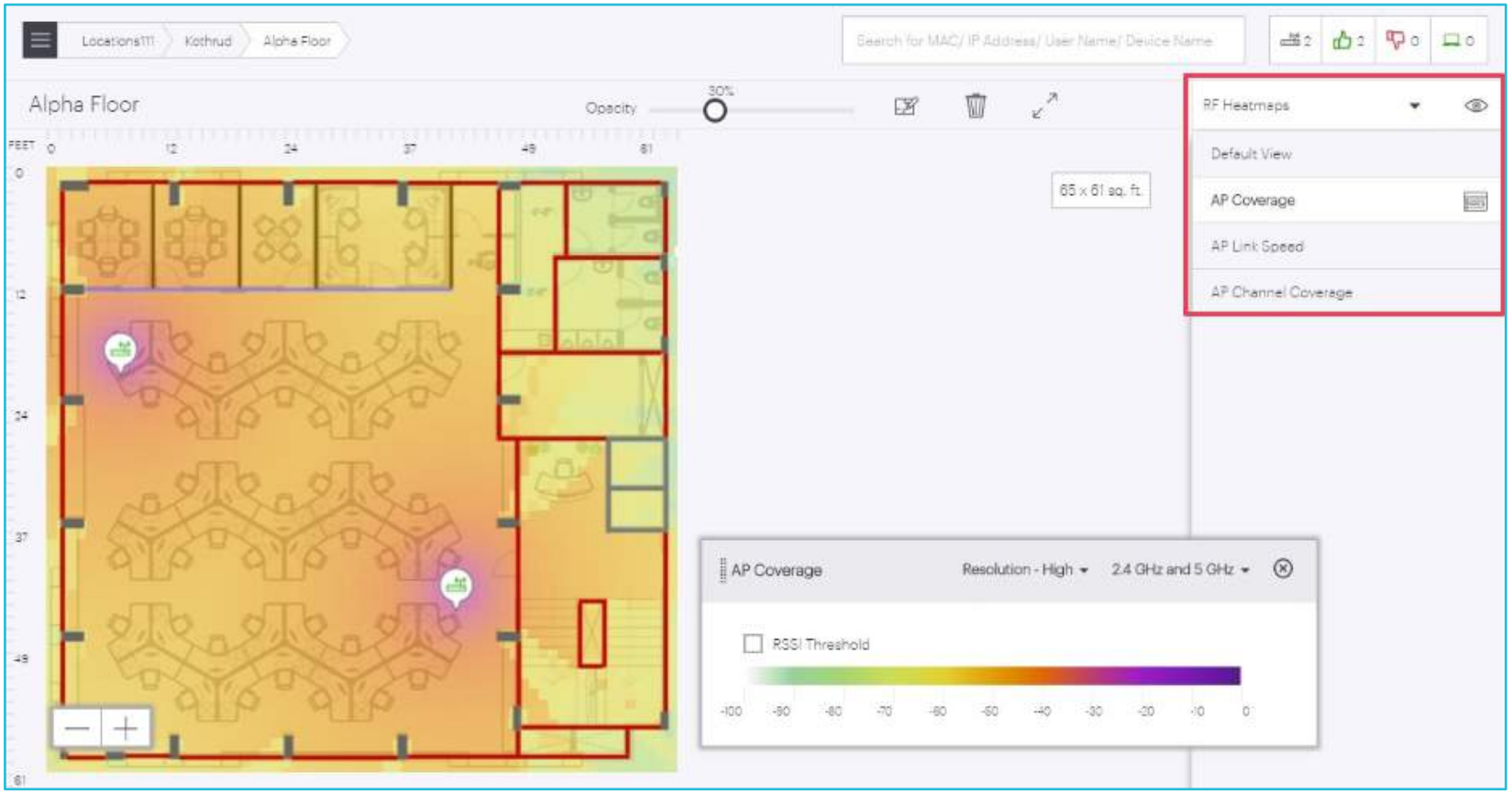
Floor Plans

- Heat Maps stellen die AP coverage, link speed, und channel coverage visuell dar.



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System Configuration

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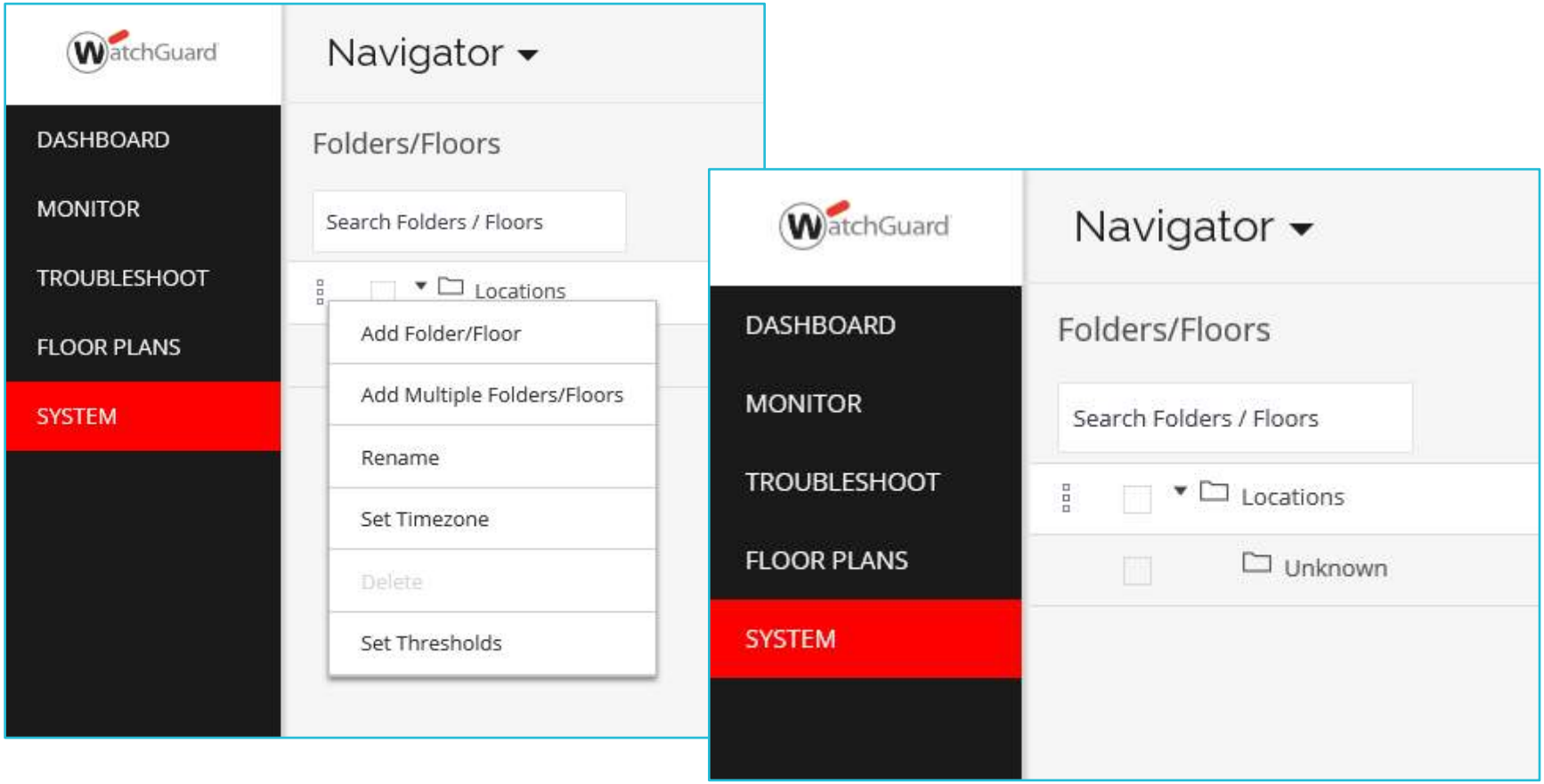
Location Navigator

- Vergleichbar zu den Location Tree Funktionen in Manage.



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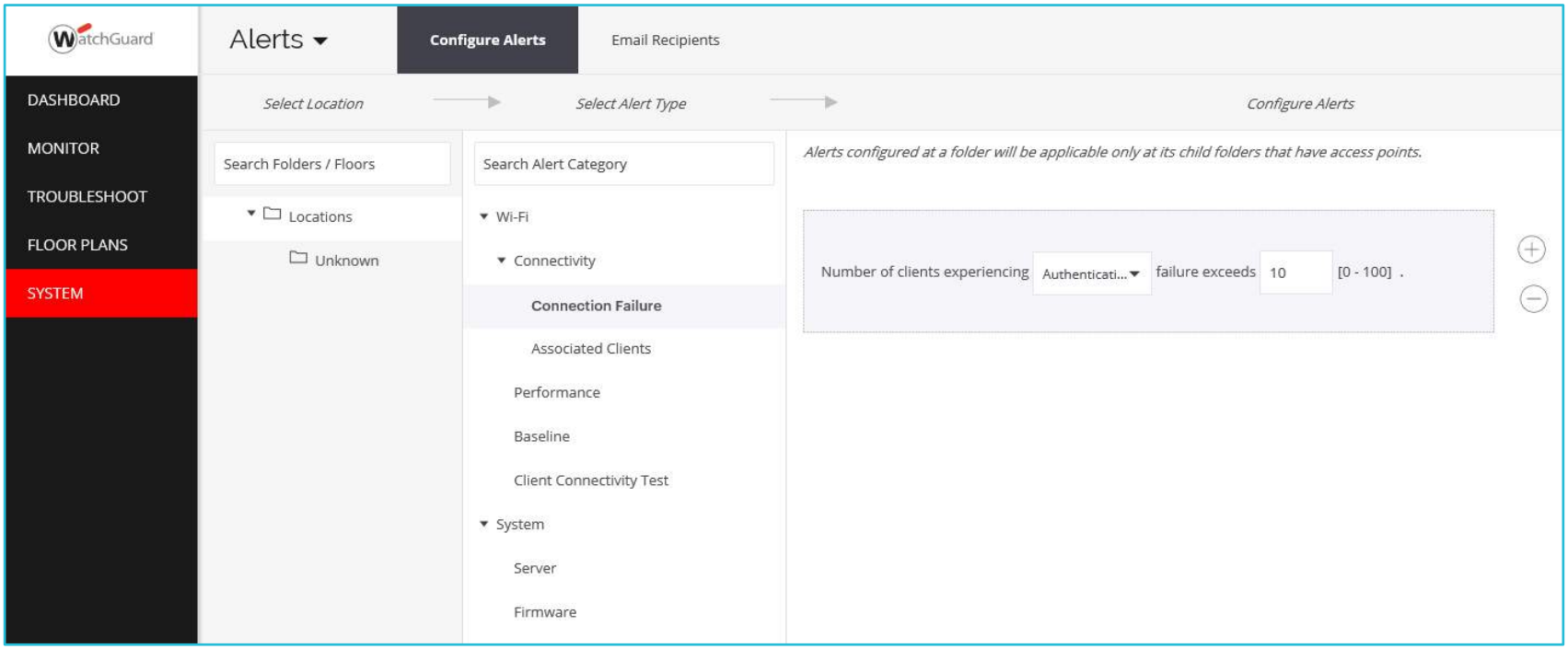
Configure Alerts

- Flexible Konfiguration von Alarmen



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Danke