



# **WatchGuard XTM 2500 Series Hardware Guide**

---

XTM 2520

SL25AE12F4

---

## Copyright and Patent Information

Copyright© 1998–2013 WatchGuard Technologies, Inc. All rights reserved.

WatchGuard, the WatchGuard logo, LiveSecurity, and any other mark listed as a trademark in the “Terms of Use” portion of the WatchGuard Web site that is used herein are either registered trademarks or trademarks of WatchGuard Technologies, Inc. and/or its subsidiaries in the United States and/or other countries. All other trademarks are the property of their respective owners.

Printed in the United States of America.

Part Number: 275-4415-001 Rev C

Revised: August 29, 2013

U.S. Patent Nos. 6,493,752; 6,597,661; D473,879. Other Patents Pending.

Complete copyright, trademark, patent, and licensing information can be found in the WatchGuard product documentation. You can find this document online at:

<http://www.watchguard.com/help/documentation/>

## Notice to Users

Information in this guide is subject to change without notice. Updates to this guide are posted at:

<http://www.watchguard.com/help/documentation/hardware.asp>

Companies, names, and data used in examples herein are fictitious unless otherwise noted. No part of this guide may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of WatchGuard Technologies, Inc.

---

## ABOUT WATCHGUARD

WatchGuard offers affordable, all-in-one network and content security solutions that provide defense-in-depth and help meet regulatory compliance requirements. The WatchGuard XTM line combines firewall, VPN, GAV, IPS, spam blocking and URL filtering to protect your network from spam, viruses, malware, and intrusions. The new XCS line offers email and web content security combined with data loss prevention. WatchGuard extensible solutions scale to offer right-sized security ranging from small businesses to enterprises with 10,000+ employees. WatchGuard builds simple, reliable, and robust security appliances featuring fast implementation and comprehensive management and reporting tools. Enterprises throughout the world rely on our signature red boxes to maximize security without sacrificing efficiency and productivity.

For more information, please call 206.613.6600 or visit [www.watchguard.com](http://www.watchguard.com).

### ADDRESS

505 Fifth Avenue South  
Suite 500  
Seattle, WA 98104

### SUPPORT

[www.watchguard.com/support](http://www.watchguard.com/support)  
U.S. and Canada +877.232.3531  
All Other Countries +1.206.521.3575

### SALES

U.S. and Canada +1.800.734.9905  
All Other Countries +1.206.613.0895

# Hardware Specifications

---

WatchGuard XTM security appliances deliver unparalleled unified threat management, superior performance, ease of use, and value for your growing network. Our security subscriptions give you fully integrated protection from spyware, spam, viruses, worms, trojans, web-based exploits, and blended threats. From firewall and VPN protection to secure remote access, WatchGuard XTM devices support a broad range of network environments.

This guide introduces the XTM 2500 Series, one in a series of RoHS-compliant (lead-free) hardware products offered by WatchGuard.

WatchGuard's highest-performance, integrated security appliance, the XTM 2500 Series uses dynamic, multi-layered security to proactively protect your network. Capable of 10 gigabit throughput, the XTM 2500 Series has the reliability, redundancy, traffic management, and port density that demanding, high-speed networks require.

The XTM 2500 Series has dual redundant hot-swappable power supplies.

## Fireware XTM OS

---

The XTM 2500 Series devices support WatchGuard's next generation UTM OS—Fireware® XTM. Each XTM 2500 Series device includes Fireware XTM with a Pro upgrade and delivers exceptional protection against today's sophisticated threats to make sure that your business stays connected. Fireware XTM with the Pro upgrade offers additional advanced networking capabilities. For more information on the features of Fireware XTM OS, see the current *Fireware XTM WatchGuard System Manager Help* or *Fireware XTM Web UI Help*.

## Package Contents

---

- XTM 2500 Series appliance
- *Quick Start Guide*
- Hardware warranty card
- LiveSecurity® Service activation card
- 1 straight-through Ethernet cable (green)
- 1 cross-over Ethernet cable (red)
- 1 serial cable with an RJ-45 connector (console cable)
- 2 power cords
- 1 rack-mount rail kit
- 2 rack ears
- 6 screws for rack ears

## About Your Hardware

---

### Hardware Specifications

<b>Processor</b>	Intel Xeon CPU
<b>Memory: Flash</b>	2 GB
<b>Memory: RAM</b>	32 GB
<b>Hard Drive</b>	500 GB
<b>Power supply</b>	90-264 VAC, 4.0A MAX, 50/60 Hz, Autosensing, dual redundant, hot swappable
<b>Dimensions</b>	D=23.4" (59.5 cm) total depth; includes handles on front and rear of device D=22.7" (57.5 cm) rack mount depth; does not include front module handles W=19" (48.2 cm) with rack mount ears W=17" (43.18 cm) without rack mount ears H=1.75" (4.45 cm) - 1U
<b>Weight</b>	22.5 lbs (10.2 Kg) with rack mount ears and inner rack rails

### Interface Specifications

<b>Network Interfaces</b>	<ul style="list-style-type: none"><li>▪ 12x 1000Base-T (10/100/1000Mbps), RJ45 connector</li><li>▪ 4x 10G/1G SFP+ fiber ports<ul style="list-style-type: none"><li>○ Duplex LC connectors</li><li>○ 10GBase-SR/SW or 1000Base-SX</li><li>○ 850 nm multimode</li><li>○ Finisar FTLX8571D3BCV SFP+ modules included</li></ul></li></ul>
<b>I/O Ports</b>	<ul style="list-style-type: none"><li>▪ 2 USB</li><li>▪ 1 RJ45 Serial</li></ul>

---

## Environmental Requirements

---

To safely install your XTM 2500 Series device, we recommend that you:

- Install it in a network rack
- Put it in a secure area, such as a locked room, to block the device from people who do not have permission to use it
- Connect it to a conditioned power supply to prevent damage from sudden power changes

Other environmental requirements:

<b>Operating temperature</b>	0 - 40°C (32 - 104°F)
<b>Operating humidity</b>	10% - 85% non-condensing
<b>Non-operating temperature</b>	-40 - 70°C (-40 - 158°F)
<b>Non-operating humidity</b>	5%-90%

## Hardware Description

---

### Front View

The front of the device:



A close-up of the front left side of the device:



#### LCD indicator panel

Device status information appears on the LCD screen. Press the buttons below the screen to change the information that appears on the screen.

For more information, see “Use the LCD Interface” on page 12.

#### LCD console buttons

Press the LCD console buttons to see status information and start recovery procedures. To boot the device in safe mode, press and hold the down arrow button when you power on the device.

For detailed information about the LCD indicator panel and the LCD console buttons, see “Use the LCD Interface” on page 12.

#### Power (⏻)

When the device is powered on, the power indicator is green.

#### Arm/Disarm (🛡️)

When the device is armed, this indicator is green. When the device is disarmed, this indicator is red.

#### Storage (💾)

When there is activity on the hard drive or the compact flash, the storage indicator is yellow.

## Interfaces

The XTM 2500 Series device has a total of 16 network interfaces, two USB interfaces, and one console port, all located on the front of the device.

A close-up of center front of the device:



### Serial port

An RJ45 connector for the serial interface. is located above interface 0. You can connect to this serial interface to log in to the Fireware XTM command line interface.

For more information about the command line interface, see the current *Fireware XTM Command Line Interface Reference*.

### Dual USB interfaces

Connect a USB storage device to use for USB backup and restore, or to store a support snapshot.

For more information about USB functions, see the current *WatchGuard System Manager Help* or *Fireware XTM Web UI Help*.

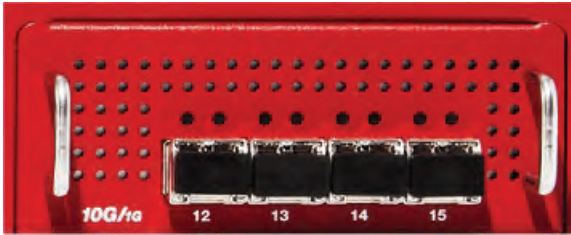
### 1000Base-TX RJ45 interfaces

1000Base-TX RJ45 interfaces are located in the center, in two groups.

On each RJ45 interface, there are two indicators. The indicator at the left side of an interface is the activity indicator. The indicator at the right shows the connection speed.

Indicator	Indicator color	Interface Status
<b>Activity (left)</b>	Yellow	Power on, link is established
	Off	Power off, no connections
	Blinks (speed of blink increases as the data flow increases)	Data sent and received
<b>Connection Speed (right)</b>	Off	Operates at 10 Mbps
	Green	Operates at 100 Mbps
	Yellow	Operates at 1000 Mbps

Close-up of the right front side of the device.



### 10G/1G fiber interfaces

The device has four 10G/1G fiber interfaces located on the right.

Above each fiber interface are two indicators that show activity for the interface.

Indicator	Indicator color	Interface Status
<b>Link (Left)</b>	Green	Power on, link is established
	Off	Power off, no connections
<b>Activity (right)</b>	Yellow	Power on, link is established
	Blinks (speed of blink increases as the data flow increases)	Data sent and received
	Off	No activity



## Rear View

The rear view of the XTM 2500 Series device shows the fans, replaceable and redundant power supplies, AC receptacles, power switch, and alarm override switch.



### Cooling fans

The fans decrease the internal temperature of the device. The fans start at maximum RPM when the device is powered on. The device continually adjusts the fan speed based on the external temperature and device CPU load.

### AC receptacles on each power supply

Each AC receptacle accepts a detachable AC power cord supplied with the XTM 2500 Series device. Each power supply for the device is a WatchGuard standard auto-sensing AC power supply.

### Replaceable power supplies and power switch

There are two power supplies on the XTM 2500 Series device, each with their own power indicator light at the top. The power switch activates both power supplies.

It is not necessary to turn off the XTM 2500 Series device to replace a failed power supply.

If one of the power supplies fails, the green power indicator light for that power supply goes out and an audible alarm sounds.



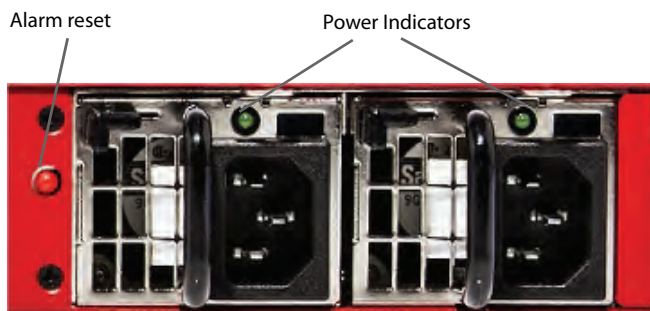
### Caution

You must disconnect power the AC power cord from both power supplies before you remove the cover of the XTM 2500 Series device for any reason.

### Alarm reset button

If either of the two power supplies fails for any reason, an audible alarm sounds. To silence the audible alarm, press the reset button located to the left of the power supplies.

### XTM 2500 Series Rear Power Indicators and Alarm Reset



## Power Supply Replacement Instructions

---

The XTM 2500 Series device has redundant hot-swappable power supplies. You can replace a power supply while the device is powered on, with the power connected to the other power supply.



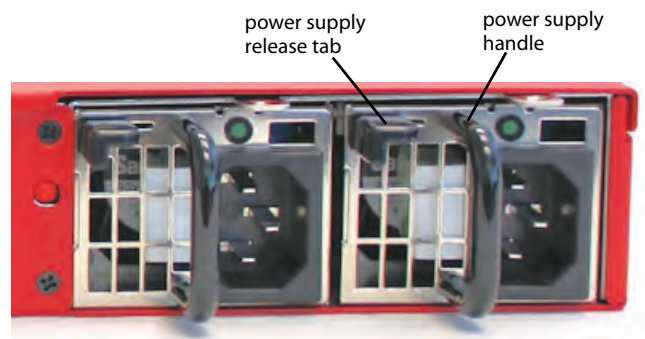
### Caution

The power supply can be extremely hot when first removed. Avoid any contact until the metal has cooled. Do not put the power supply directly on a heat sensitive surface.

---

To replace a power supply:

1. Disconnect the power cable from the power supply you want to replace.
2. Slide the power supply release tab to the right, and then use the power supply handle to pull the power supply out.
3. Slide the replacement power supply into the open slot.
4. Press firmly on the face of the power supply until the release tab locks it in place.
5. Connect the power cable to the new power supply. If the replacement is successful, the power indicator light for the new power supply is green.



## Rack Mount Instructions

---

Each WatchGuard XTM 2500 Series device ships with a rack mount kit and a set of installation instructions.

When you install the XTM 2500 Series device in a rack, make sure you consider these factors:

**Elevated Operating Ambient Temperature**

If you install the device in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Make sure the ambient temperature of the rack environment is within the certified operating range specified in this Hardware Guide.

**Reduced Air Flow**

When you install the device in a rack, make sure that the amount of air flow required for safe operation of the equipment is not compromised.

**Mechanical Loading**

When you mount the device in the rack, avoid hazardous conditions caused by uneven mechanical loading.

**Circuit Overloading**

Make sure you connect the XTM 2500 Series device to the power supply circuit in such a way that there is no overloading of the circuits, and no impact on overcurrent protection and supply wiring.

**Reliable Grounding**

Make sure all rack-mounted equipment is correctly grounded. For example, make sure you use power strips instead of direct connections to the branch circuit.

## Safety Notices

---

All WatchGuard products are designed and tested to meet strict safety requirements. These requirements include product safety approvals and other global compliance standards. Read these instructions carefully before you operate the product, and refer to them as needed for continued safe operation of your product.

### Product Safety Certification

The WatchGuard product is safety certified for these standards:

- CAN/CSA C22.2 No.60950-1-07
- IEC 60950-1, Second Edition
- UL 60950-1, Second Edition

### Safety Warning

- Do not place objects on the power cord.
- Do not obstruct the ventilation openings. These openings prevent overheating of the XTM device.
- Never push objects of any kind into slots or openings on this equipment. If you make contact with a voltage point or short out a part, it can result in fire or electrical shock.
- If the equipment is supplied with a three-conductor AC power cable, the power cable must be plugged in to an approved three-contact electrical outlet with the grounding wire connected to an electrical ground (safety ground) at the power outlet.
- When you remove or install an appliance, follow the general installation safety instructions provided in this Hardware Guide to avoid injury or damage to the device.
- The lithium battery used in the security appliance may not be replaced by the user. Return the appliance to a WatchGuard authorized service center for replacement with the same or equivalent type recommended by the manufacturer. If, for any reason, the battery or security appliance must be disposed of, do so following the battery manufacturer's instructions.

---

## Sicherheitshinweise

---

Alle WatchGuard Produkte wurden entwickelt und getestet um die strikten Sicherheitsrichtlinien zu erfüllen. Diese Richtlinien beinhalten Produktsicherheit Freigaben und andere weltweite Sicherheitsstandards.

Vor Inbetriebnahme des Produktes lesen Sie die Anleitung sorgfältig durch und bei Bedarf beziehen Sie sich auf sie für einen dauerhaft sicheren Betrieb Ihres Produktes.

## Produktsicherheit und Zertifizierung

Das WatchGuard Produkt ist für folgende Normen Sicherheitszertifiziert:

- CAN/CSA C22.2 No.60950-1-07
- IEC 60950-1, Second Edition
- UL 60950-1, Second Edition

## Sicherheitswarnung

- Legen Sie keine Gegenstände auf das Netzkabel.
- Sorgen Sie dafür, dass die Öffnungen der Ventilation zu keinem Zeitpunkt verschlossen, verstopft oder anderweitig blockiert sind. Die Ventilation verhindert ein Überhitzen des XTM Gerätes.
- Stecken Sie niemals Gegenstände irgendwelcher Art in Schlitze oder Öffnungen des Gerätes. Wenn Sie Kontakt mit einem spannungsführenden Punkt oder ein Bauteil kurzschließen, kann es zu einem Brand oder elektrischen Schlag führen.
- Falls dieses Gerät mit einem Schutzkontaktnetz kabel ausgeliefert wird, verwenden Sie ausschließlich nur dieses an einer dafür vorgesehenen Netzsteckdose.
- Um Verletzungen oder Schäden am Gerät zu vermeiden, befolgen Sie vor dem Entfernen oder Installieren des Gerätes die im Hardware Guide zur Verfügung gestellten allgemeinen Installations- und Sicherheitshinweise.
- Die in dem Gerät verwendete Lithium-Batterie kann nicht vom Verbraucher getauscht werden. Bei Bedarf senden Sie das Gerät an einen WatchGuard Autorisierten Service-Center, um diesen Tausch mit einer vom Hersteller empfohlenen gleichen oder eines gleichwertigen Typs durchführen zu lassen. Entsorgen Sie die Batterie, bzw. das Gerät gemäß Ihren örtlichen Entsorgungsbestimmungen.

## Use the LCD Interface

---

You can use the LCD interface and buttons for different operations.

The XTM 2500 Series device can operate in three modes:

### **Normal Mode**

This is the normal operating mode for the device. The XTM 2500 Series device boots from the Fireware XTM OS and operates with the rules set in the configuration file you have saved to the device.

### **Safe Mode**

You can use safe mode to get access to an XTM 2500 Series device when you cannot connect to the device in normal mode. You can also use safe mode to reset device passphrases when you do not know or have forgotten them. To recover the device when you start it in safe mode, you must use the WSM Quick Setup Wizard or the Web Setup Wizard.

You must start the XTM 2500 Series device in safe mode to use the Quick Setup Wizards. In safe mode, the device runs Fireware XTM and is configured with factory-default IP addresses. When you put the device in safe mode, the license files and certificates are saved. You can then use the saved files if you reconfigure a device with one of the setup wizards.

To start an XTM 2500 Series device in safe mode, press and hold the down arrow button on the device front panel when you power on the device. Hold down the button until "Safe Mode Starting" appears on the LCD screen. When the device is in safe mode, the model number followed by the word "Safe" appears on the LCD screen and the factory default IP address for Eth1 is 10.0.1.1/24.

### **Recovery Mode**

You can start your WatchGuard XTM device in recovery mode if you want the WSM Quick Setup Wizard to force a Fireware XTM v11.x OS installation regardless of the version that is currently installed. When you start the device in recovery mode, the Quick Setup Wizard installs a new OS image and removes all existing configuration settings and feature keys.

To start an XTM 2500 Series device in recovery mode, press and hold the up arrow button on the device front panel when you power on the device. Hold down the button until "Recovery Mode starting" appears on the LCD screen. In recovery mode, the Eth1 interface uses the factory default IP address 10.0.1.1/24, and the device is ready to be discovered by the WSM Quick Setup Wizard.

For more information about how to use safe mode and recovery mode, see the *WatchGuard System Manager Help* or *User Guide*.

## LCD Keypad Button Control

There are four buttons below the LCD display.



### Up Arrow

Press this button to increase the value of a selected item, or move up in a group menu.

### Down Arrow

Press this button to decrease the value of a selected item, or move down in a group menu.

### Left Arrow

This is the “selection” or “Enter” button. Press it to confirm your menu selections and select different options.

### Right Arrow

Press this button to move between fields in the LCD display. Use it like the “TAB” key in a Windows dialog box.

## Use the LCD Interface in Normal Mode

The XTM 2500 Series device automatically starts in normal mode, unless you specifically put it in safe mode. In normal mode, the device uses the installed Fireware XTM OS and the rules in the configuration file you have saved to the device.

You can use the four arrow buttons to see information about the device on the LCD screen. In normal mode, you use the buttons to navigate the hierarchical LCD interface menu.

In normal mode, the LCD interface menu includes these items:

### **Hardware Monitor**

**XTM device model number**

**XTM device serial number**

**CPU temperature**

CPU temperature and system temperature

**CPU fan status**

Case cooling fan speeds for the four device fans

**Voltage**

CPU core voltage, the battery voltage, and the 3.3V power supply voltage

### **Configuration Information**

IP addresses and subnet masks assigned to each interface on the device

Default gateway

### **Appliance Software Information**

OS type

Fireware XTM build number

### **Uptime**

Time interval since the device was last restarted

Time interval since a configuration was saved to the device

### **Load**

Load average, shows the average system load for the past 1, 5, and 15 minutes

### **Memory usage**

Current memory use on the XTM 2500 Series device

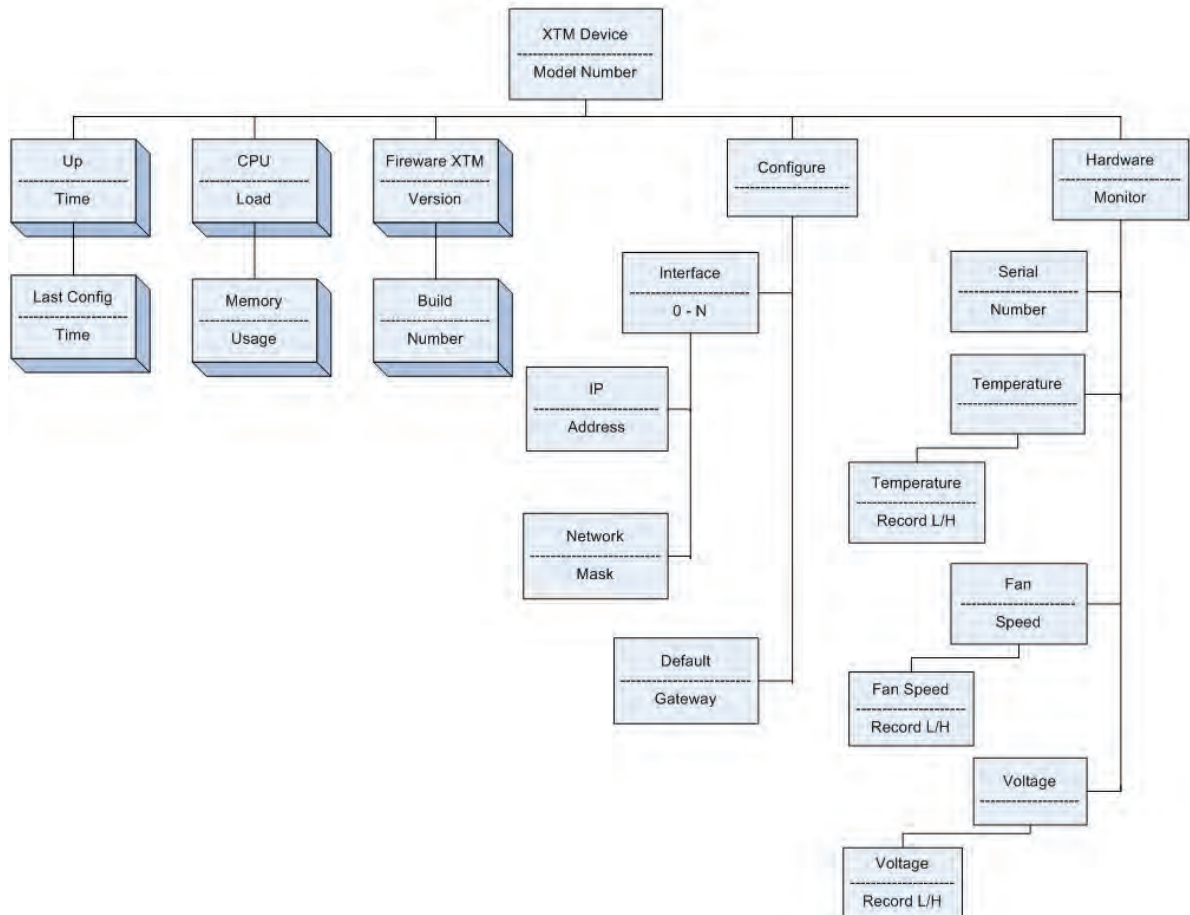
To navigate the LCD interface menu:

- To move forward through the list of categories, press the **Right Arrow** button.
- To move up and down in the menu and see information in a category, press the **Up Arrow** and **Down Arrow** buttons.

To stop the auto-cycle of the LCD screen, press any button.



## LCD Interface Navigation



## Example

To see the CPU temperature of the XTM 2500 Series device on your LCD screen:

1. Press the **Right Arrow** button to scroll through options until **Hardware Monitor** appears.
2. Press the **Down Arrow** button to see the options below that menu item.
3. Press the **Right Arrow** button to scroll through the items in the **Hardware Monitor** menu until **CPU temperature** appears.
4. Press the **Up Arrow** button to return to the main category level.



# Legal and Regulatory Information

---

## Limited Hardware Warranty

---

This Limited Hardware Warranty (the “Warranty”) applies to the enclosed Firebox hardware product, not including any associated software which is licensed pursuant to a separate end-user license agreement and warranty (the “Product”). BY USING THE PRODUCT, YOU (either an individual or a single entity) AGREE TO THE TERMS HEREOF. If you do not agree to these terms, please return this package, along with proof of purchase, to the authorized dealer from which you purchased it for a full refund. WatchGuard Technologies, Inc. (“WatchGuard”) and you agree as set forth below or on the reverse side of this card, as applicable:

1. LIMITED WARRANTY. WatchGuard warrants that upon delivery and for one (1) year thereafter (the “Warranty Period”): (a) the Product will be free from material defects in materials and workmanship, and (b) the Product, when properly installed and used for its intended purpose and in its intended operating environment, will perform substantially in accordance with WatchGuard applicable specifications.

This warranty does not apply to any Product that has been: (i) altered, repaired or modified by any party other than WatchGuard except for the replacement or inclusion of specified components authorized in and performed in strict accordance with documentation provided by WatchGuard; or (ii) damaged or destroyed by accidents, power spikes or similar events or by any intentional, reckless or negligent acts or omissions of any party. You may have additional warranties with respect to the Product from the manufacturers of Product components. However, you agree not to look to WatchGuard for, and hereby release WatchGuard from any liability for, performance of, enforcement of, or damages or other relief on account of, any such warranties or any breach thereof.

2. REMEDIES. If any Product does not comply with the WatchGuard warranties set forth in Section 1 above, WatchGuard will, following receipt of the product you claim is defective and at its option, either (a) repair the Product, or (b) replace the Product; provided, that you will be responsible for returning the Product and for all costs of shipping and handling. Repair or replacement of the Product shall not extend the Warranty Period. Any Product, component, part or other item replaced by WatchGuard becomes the property of WatchGuard. WatchGuard shall not be responsible for return of or damage to any software, firmware, information or data contained in, stored on, or integrated with any returned Products.

3. DISCLAIMER AND RELEASE. THE WARRANTIES, OBLIGATIONS AND LIABILITIES OF WATCHGUARD, AND YOUR REMEDIES, SET FORTH IN PARAGRAPHS 1 AND 2 ABOVE ARE EXCLUSIVE AND IN SUBSTITUTION FOR, AND YOU HEREBY WAIVE, DISCLAIM AND RELEASE ANY AND ALL OTHER WARRANTIES, OBLIGATIONS AND LIABILITIES OF WATCHGUARD AND ALL OTHER RIGHTS, CLAIMS AND REMEDIES YOU MAY HAVE AGAINST WATCHGUARD, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO ANY NONCONFORMANCE OR DEFECT IN THE PRODUCT (INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE, ANY WARRANTY OF NONINFRINGEMENT, ANY WARRANTY OF UNINTERRUPTED OR ERROR-FREE OPERATION, ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN TORT, WHETHER OR NOT ARISING FROM THE NEGLIGENCE (WHETHER ACTIVE, PASSIVE OR IMPUTED) OR FAULT OF WATCHGUARD OR FROM PRODUCT LIABILITY, STRICT LIABILITY OR OTHER THEORY, AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY FOR LOSS OR DAMAGE TO, OR CAUSED BY OR CONTRIBUTED TO BY, THE PRODUCT).

4. LIMITATION AND LIABILITY. WATCHGUARD'S LIABILITY (WHETHER ARISING IN CONTRACT (INCLUDING WARRANTY), TORT (INCLUDING ACTIVE, PASSIVE OR IMPUTED NEGLIGENCE AND STRICT LIABILITY AND FAULT) OR OTHER THEORY) WITH REGARD TO ANY PRODUCT WILL IN NO EVENT EXCEED THE PURCHASE PRICE PAID BY YOU FOR SUCH PRODUCT. THIS SHALL BE TRUE EVEN IN THE EVENT OF THE FAILURE OF ANY AGREED REMEDY. IN NO EVENT WILL WATCHGUARD BE LIABLE TO YOU OR ANY THIRD PARTY (WHETHER ARISING IN CONTRACT (INCLUDING WARRANTY), TORT (INCLUDING ACTIVE, PASSIVE OR IMPUTED NEGLIGENCE AND STRICT LIABILITY AND FAULT) OR OTHER THEORY) FOR COST OF COVER OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION LOSS OF PROFITS, BUSINESS, OR DATA) ARISING OUT OF OR IN CONNECTION WITH THIS WARRANTY OR THE USE OF OR INABILITY TO USE THE PRODUCT, EVEN IF WATCHGUARD HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS SHALL BE TRUE EVEN IN THE EVENT OF THE FAILURE OF ANY AGREED REMEDY.

5. MISCELLANEOUS PROVISIONS. This Warranty will be governed by the laws of the state of Washington, U.S.A., without reference to its choice of law rules. The provisions of the 1980 United Nations Convention on Contracts for the International Sales of Goods, as amended, shall not apply. You agree not to directly or indirectly transfer the Product or associated documentation to any country to which such transfer would be prohibited by the U.S. Export laws and regulations. If any provision of this Warranty is found to be invalid or unenforceable, then the remainder shall have full force and effect and the invalid provision shall be modified or partially enforced to the maximum extent permitted by law to effectuate the purpose of this Warranty. This is the entire agreement between WatchGuard and you relating to the Product, and supersedes any prior purchase order, communications, advertising or representations concerning the Product AND BY USING THE PRODUCT YOU AGREE TO THESE TERMS. IF THE PRODUCT IS BEING USED BY AN ENTITY, THE INDIVIDUAL INDICATING AGREEMENT TO THESE TERMS BY USING THE PRODUCT REPRESENTS AND WARRANTS THAT (A) SUCH INDIVIDUAL IS DULY AUTHORIZED TO ACCEPT THE WARRANTY ON BEHALF OF THE ENTITY AND TO BIND THE ENTITY TO THE TERMS OF THIS WARRANTY; (B) THE ENTITY HAS THE FULL POWER, CORPORATE OR OTHERWISE, TO ENTER INTO THE WARRANTY AND PERFORM ITS OBLIGATIONS UNDER THE WARRANTY AND; (C) THE WARRANTY AND THE PERFORMANCE OF THE ENTITY'S OBLIGATIONS UNDER THE WARRANTY DO NOT VIOLATE ANY THIRD-PARTY AGREEMENT TO WHICH THE ENTITY IS A PARTY. No change or modification of the Warranty will be valid unless it is in writing and is signed by WatchGuard.

## Declaration of Conformity

### DECLARATION OF CONFORMITY

WatchGuard Technologies, Inc.  
505 Fifth Ave. S., Suite 500  
Seattle, WA 98104-3892 USA

WatchGuard Technologies Inc. hereby declares that the product(s) listed below conform to the European Union directives and standards identified in this declaration.

**Product(s):**

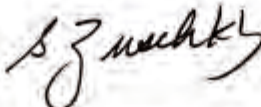
WatchGuard Models: XTM 2520 (SL25AE12F4)

**EU Directive(s):**

Low Voltage (2006/95/EC)  
Electromagnetic Compatibility (2004/108/EC)  
RoHS (2002/95/EC)

**Standard(s):**

<b>Safety:</b>	EN 60950-1:2006+A11+A1+A12
<b>Emission:</b>	EN 55022:2010 FCC Part 15 Subpart B:2011 Class A ICES-003:2004 CISPR 22:2008 Class A VCCI V-3/2011.04 Class A AS/NZS CISPR 22:2009+A1:2010 BSMI CNS 13438:2006
<b>Immunity:</b>	EN 61000-3-2:2006+A2:2009 EN 61000-3-3:2008 EN 55024:2010 CISPR 24:2010 EN 61000-4-2:2009 EN 61000-4-3:2006+A2:2010 EN 61000-4-4:2004+A1:2010 EN 61000-4-5:2008 EN 61000-4-6:2009 EN 61000-4-8:2010 EN 61000-4-11:2004

Signature:   
Full Name: Steve Zirschky  
Position: Corporate Officer  
Date: 2 January 2013



366-4415-001 Rev A

## FCC Certification

---

This device has been tested and found to comply with limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference.

This device must accept any interference received, including interference that may cause undesired operation.

## CE Notice

---

The CE symbol on your WatchGuard Technologies equipment indicates that it is in compliance with the Electromagnetic Compatibility (EMC) directive and the Low Voltage Directive (LVD) of the European Union (EU).



## Industry Canada

---

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## Korea Notice

---

사용자안내문

(User Information)

기종별	사용자안내문
A 급 기기 (업무용 방송통신기자재)	이 기기는 업무용 (A 급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

## VCCI Notice Class A ITE

---

この装置は、情報処理装置等電波障害自主規制協議会 (VCCI) の基準に基づくクラス A 情報技術装置です。この装置を家庭用環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

CAUTION: DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE MANUFACTURER. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.

ATTENTION: IL Y A DANGER D'EXPLOSION S'IL Y A REMPLACEMENT INCORRECT DE LA BATTERIE, REMPLACER UNIQUEMENT AVEC UNE BATTERIE DU MÊME TYPE OU D'UN TYPE ÉQUIVALENT RECOMMANDÉ PAR LE CONSTRUCTEUR. METTRE AU REBUT LES BATTERIES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS DU FABRICANT.

## Korean Class A Notice

이 기기는 업무용(A급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

## People’s Republic of China Electronic Industry Standard

This table is presented in accordance with SJ/T11364-2006, Marking for Control of Pollution Caused by Electronic Information Products, implemented in November 2006.

**Management Methods on Control of Pollution From Electronic Information Products  
(China RoHS declaration)**

產品中有毒有害物質的名稱及含量

**Hazardous Substances Table**

部件名稱 Parts	有毒有害物質或元素(Hazardous Substance)					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr6+)	多溴聯苯 (PBB)	多溴二苯 醚(PBDE)
板金件(Metal)	○	○	○	○	○	○
PCBA 板(PCBA Component)	X	○	○	○	○	○
開關電源(Power supply)	X	○	○	○	○	○
微處理器(CPU)	○	○	○	○	○	○
記憶模組(RAM Module)	X	○	○	○	○	○
風扇(Fan)	X	○	○	○	○	○

○：表示該有毒有害物質在該部件所有均質材料中的含量均在 SJ/T 11363-2006 標準規定的限量要求以下。

○：Indicates that this hazardous substance contained in all homogeneous materials of this part is below the limit requirement in SJ/T 11363-2006.

x：表示該有毒有害物質至少在該部件的某一均質材料中的含量超出 SJ/T 11363-2006 標準規定的限量要求。

x：Indicates that this hazardous substance contained in at least one of the homogeneous materials of this part is above the limit requirement in SJ/T 11363-2006.

對銷售之日的所售產品,本表顯示我公司供應鏈的電子資訊產品可能包含這些物質。注意：在所售產品中可能會也可能不會含有所有所列的部件。

This table shows where these substances may be found in the supply chain of our electronic information products, as of the date of sale of the enclosed product.

Note that some of the component types listed above may or may not be a part of the enclosed product.



## RoHS Statement

---

The member states of the European Union approved directive 2002/95/EC, Restrictions of Hazardous Substances ("RoHS directive") that becomes valid on July 1, 2006. It states that all new electrical and electronic equipment put on the market within the member states must not contain certain hazardous materials. The XTM 2500 will comply with the European Union's RoHS directive 2002/95/EC and similar regulations that may be adopted by other countries for European Sales.

## WEEE Statement

---

WEEE is a general set of requirements dictated in the EU Directive 2002/96/EC. This Directive mandated that member EU countries enact regulations governing the Waste of Electrical and Electronic Equipment (WEEE). The Directive, and its individual transpositions into specific country laws and legislation, is aimed at the reduction of WEEE through reuse, recovery, and recycling of WEEE.

WatchGuard is working in partnership with our European Union (EU) distribution partners to ensure that our products are in compliance with the WEEE statutes, and that the recovery of our product per the specific EU country legislative requirements is seamless for our product's end users. If you have a WatchGuard product that is at its end of life and needs to be disposed of, please contact WatchGuard Customer Care Department at:

U.S. Customers: 877.232.3531

International Customers: +1.206.613.0456

WatchGuard is reasonably confident that our products do not contain any substances or hazardous materials presently banned by any legislation, and do not present a risk due to hazardous materials. WEEE recovery professionals should also note that these products do not have any materials that are of particular high value in their individual form.

## REACH Certificate of Compliance

---

The new EU chemicals policy REACH (**R**egistration, **E**valuation, **A**uthorization and restriction of **C**hemicals) came into effect on June 1st 2007. REACH is Europe's new chemicals legislation, which is applicable in all 27 EU Member States as well as the EFTA European Economic Area (EEA). REACH creates a new system for gathering information, assessing risks to human health and the environment, and authorizing or restricting the marketing and use of chemicals produced or supplied in the EEA. REACH has an impact on EEA producers and importers of finished products and users of chemicals in the course of industrial or professional activities.

WatchGuard supports the overall REACH objective of improving the protection of human health and the environment and will meet all applicable REACH requirements. WatchGuard is strongly committed to working with our customers and supply chain to define and implement the REACH requirements and ensure a smooth transition to compliance.

One of the REACH requirements is that manufacturers and importers have the duty to register substances they are producing or importing. In accordance with the regulations, the products of WatchGuard do not need to be registered for the following reasons:

1. WatchGuard does not import more than 1 metric ton per year of a substance as defined by REACH.
2. WatchGuard products are non-chemical products that are not designed to release any substance under normal and reasonably predictable application.
3. Our products do not contain the listed substances at more than 0.1 % by weight of the whole product/part.

## Licensing

---

Some components of the WatchGuard System Manager software are distributed with source code covered under one or more third party or open source licenses. You can find full licensing information in the product documentation on our public web site at [www.watchguard.com/help/documentation](http://www.watchguard.com/help/documentation). We include below the full text of the GNU General Public License.

To get the source code covered by this license, contact WatchGuard Technical Support at:

United States or Canada: 877.232.3531

All other countries: +1.360.482.1083

You can download the source code at no charge. If you request the material be sent to you on CD-ROM, there is a \$35 charge for administration and shipping.

---

# GNU General Public License (GPL)

---

Each of the following programs are wholly or partially licensed under the GPL: ARPTables, bpalogin, bridge-utils, busybox, ebtables, glibc, hostapd, iproute, ipset, iptables, iputils, linux, nmap, ppp, pptpd, rp-pppoe, wireless\_tools, wpa\_supplicant.

Specific copyright information for the above software, if any, can be found in subsequent pages of this chapter.

## GNU GENERAL PUBLIC LICENSE

Version 2, June 1991  
Copyright © 1989, 1991 Free Software Foundation, Inc.  
51 Franklin Street, Fifth Floor  
Boston, MA 02110-1301, USA

Everyone is permitted to copy and distribute verbatim copies of this license document, but changing it is not allowed.

### Preamble

The licenses for most software are designed to take away your freedom to share and change it. By contrast, the GNU General Public License is intended to guarantee your freedom to share and change free software--to make sure the software is free for all its users. This General Public License applies to most of the Free Software Foundation's software and to any other program whose authors commit to using it. (Some other Free Software Foundation software is covered by the GNU Library General Public License instead.) You can apply it to your programs, too.

When we speak of free software, we are referring to freedom, not price. Our General Public Licenses are designed to make sure that you have the freedom to distribute copies of free software (and charge for this service if you wish), that you receive source code or can get it if you want it, that you can change the software or use pieces of it in new free programs; and that you know you can do these things.

To protect your rights, we need to make restrictions that forbid anyone to deny you these rights or to ask you to surrender the rights. These restrictions translate to certain responsibilities for you if you distribute copies of the software, or if you modify it.

For example, if you distribute copies of such a program, whether gratis or for a fee, you must give the recipients all the rights that you have. You must make sure that they, too, receive or can get the source code. And you must show them these terms so they know their rights.

We protect your rights with two steps: (1) copyright the software, and (2) offer you this license which gives you legal permission to copy, distribute and/or modify the software.

Also, for each author's protection and ours, we want to make certain that everyone understands that there is no warranty for this free software. If the software is modified by someone else and passed on, we want its recipients to know that what they have is not the original, so that any problems introduced by others will not reflect on the original authors' reputations.

Finally, any free program is threatened constantly by software patents. We wish to avoid the danger that redistributors of a free program will individually obtain patent licenses, in effect making the program proprietary. To prevent this, we have made it clear that any patent must be licensed for everyone's free use or not licensed at all.

The precise terms and conditions for copying, distribution and modification follow.

## Terms and Conditions for Copying, Distribution, and Modification

1. This License applies to any program or other work which contains a notice placed by the copyright holder saying it may be distributed under the terms of this General Public License. The "Program", below, refers to any such program or work, and a "work based on the Program" means either the Program or any derivative work under copyright law: that is to say, a work containing the Program or a portion of it, either verbatim or with modifications and/or translated into another language. (Hereinafter, translation is included without limitation in the term "modification".) Each licensee is addressed as "you".

Activities other than copying, distribution and modification are not covered by this License; they are outside its scope. The act of running the Program is not restricted, and the output from the Program is covered only if its contents constitute a work based on the Program (independent of having been made by running the Program). Whether that is true depends on what the Program does.

2. You may copy and distribute verbatim copies of the Program's source code as you receive it, in any medium, provided that you conspicuously and appropriately publish on each copy an appropriate copyright notice and disclaimer of warranty; keep intact all the notices that refer to this License and to the absence of any warranty; and give any other recipients of the Program a copy of this License along with the Program.

You may charge a fee for the physical act of transferring a copy, and you may at your option offer warranty protection in exchange for a fee. You may modify your copy or copies of the Program or any portion of it, thus forming a work based on the Program, and copy and distribute such modifications or work under the terms of Section 1 above, provided that you also meet all of these conditions:

- You must cause the modified files to carry prominent notices stating that you changed the files and the date of any change.
- You must cause any work that you distribute or publish, that in whole or in part contains or is derived from the Program or any part thereof, to be licensed as a whole at no charge to all third parties under the terms of this License.
- If the modified program normally reads commands interactively when run, you must cause it, when started running for such interactive use in the most ordinary way, to print or display an announcement including an appropriate copyright notice and a notice that there is no warranty (or else, saying that you provide a warranty) and that users may redistribute the program under these conditions, and telling the user how to view a copy of this License. (Exception: if the Program itself is interactive but does not normally print such an announcement, your work based on the Program is not required to print an announcement.)

These requirements apply to the modified work as a whole. If identifiable sections of that work are not derived from the Program, and can be reasonably considered independent and separate works in themselves, then this License, and its terms, do not apply to those sections when you distribute them as separate works. But when you distribute the same sections as part of a whole which is a work based on the Program, the distribution of the whole must be on the terms of this License, whose permissions for other licensees extend to the entire whole, and thus to each and every part regardless of who wrote it.

Thus, it is not the intent of this section to claim rights or contest your rights to work written entirely by you; rather, the intent is to exercise the right to control the distribution of derivative or collective works based on the Program.

In addition, mere aggregation of another work not based on the Program with the Program (or with a work based on the Program) on a volume of a storage or distribution medium does not bring the other work under the scope of this License.

3. You may copy and distribute the Program (or a work based on it, under Section 2) in object code or executable form under the terms of Sections 1 and 2 above provided that you also do one of the following:

- Accompany it with the complete corresponding machine-readable source code, which must be distributed under the terms of Sections 1 and 2 above on a medium customarily used for software interchange; or,
- Accompany it with a written offer, valid for at least three years, to give any third party, for a charge no more than your cost of physically performing source distribution, a complete machine-readable copy of the corresponding source code, to be distributed under the terms of Sections 1 and 2 above on a medium customarily used for software interchange; or,
- Accompany it with the information you received as to the offer to distribute corresponding source code. (This alternative is allowed only for noncommercial distribution and only if you received the program in object code or executable form with such an offer, in accord with Subsection b above.)

The source code for a work means the preferred form of the work for making modifications to it. For an executable work, complete source code means all the source code for all modules it contains, plus any associated interface definition files, plus the scripts used to control compilation and installation of the executable. However, as a special exception, the source code distributed need not include anything that is normally distributed (in either source or binary form) with the major components (compiler, kernel, and so on) of the operating system on which the executable runs, unless that component itself accompanies the executable.

If distribution of executable or object code is made by offering access to copy from a designated place, then offering equivalent access to copy the source code from the same place counts as distribution of the source code, even though third parties are not compelled to copy the source along with the object code.

4. You may not copy, modify, sublicense, or distribute the Program except as expressly provided under this License. Any attempt otherwise to copy, modify, sublicense or distribute the Program is void, and will automatically terminate your rights under this License. However, parties who have received copies, or rights, from you under this License will not have their licenses terminated so long as such parties remain in full compliance.
5. You are not required to accept this License, since you have not signed it. However, nothing else grants you permission to modify or distribute the Program or its derivative works. These actions are prohibited by law if you do not accept this License. Therefore, by modifying or distributing the Program (or any work based on the Program), you indicate your acceptance of this License to do so, and all its terms and conditions for copying, distributing or modifying the Program or works based on it.
6. Each time you redistribute the Program (or any work based on the Program), the recipient automatically receives a license from the original licensor to copy, distribute or modify the Program subject to these terms and conditions. You may not impose any further restrictions on the recipients' exercise of the rights granted herein. You are not responsible for enforcing compliance by third parties to this License.
7. If, as a consequence of a court judgment or allegation of patent infringement or for any other reason (not limited to patent issues), conditions are imposed on you (whether by court order, agreement or otherwise) that contradict the conditions of this License, they do not excuse you from the conditions of this License. If you cannot distribute so as to satisfy simultaneously your obligations under this License and any other pertinent obligations, then as a consequence you may not distribute the

Program at all. For example, if a patent license would not permit royalty-free redistribution of the Program by all those who receive copies directly or indirectly through you, then the only way you could satisfy both it and this License would be to refrain entirely from distribution of the Program.

If any portion of this section is held invalid or unenforceable under any particular circumstance, the balance of the section is intended to apply and the section as a whole is intended to apply in other circumstances.

It is not the purpose of this section to induce you to infringe any patents or other property right claims or to contest validity of any such claims; this section has the sole purpose of protecting the integrity of the free software distribution system, which is implemented by public license practices. Many people have made generous contributions to the wide range of software distributed through that system in reliance on consistent application of that system; it is up to the author/donor to decide if he or she is willing to distribute software through any other system and a licensee cannot impose that choice.

This section is intended to make thoroughly clear what is believed to be a consequence of the rest of this License.

8. If the distribution and/or use of the Program is restricted in certain countries either by patents or by copyrighted interfaces, the original copyright holder who places the Program under this License may add an explicit geographical distribution limitation excluding those countries, so that distribution is permitted only in or among countries not thus excluded. In such case, this License incorporates the limitation as if written in the body of this License.

9. The Free Software Foundation may publish revised and/or new versions of the General Public License from time to time. Such new versions will be similar in spirit to the present version, but may differ in detail to address new problems or concerns.

Each version is given a distinguishing version number. If the Program specifies a version number of this License which applies to it and "any later version", you have the option of following the terms and conditions either of that version or of any later version published by the Free Software Foundation. If the Program does not specify a version number of this License, you may choose any version ever published by the Free Software Foundation.

10. If you wish to incorporate parts of the Program into other free programs whose distribution conditions are different, write to the author to ask for permission. For software which is copyrighted by the Free Software Foundation, write to the Free Software Foundation; we sometimes make exceptions for this. Our decision will be guided by the two goals of preserving the free status of all derivatives of our free software and of promoting the sharing and reuse of software generally.

## NO WARRANTY

11. BECAUSE THE PROGRAM IS LICENSED FREE OF CHARGE, THERE IS NO WARRANTY FOR THE PROGRAM, TO THE EXTENT PERMITTED BY APPLICABLE LAW. EXCEPT WHEN OTHERWISE STATED IN WRITING THE COPYRIGHT HOLDERS AND/OR OTHER PARTIES PROVIDE THE PROGRAM "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE PROGRAM IS WITH YOU. SHOULD THE PROGRAM PROVE DEFECTIVE, YOU ASSUME THE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION.

12. IN NO EVENT UNLESS REQUIRED BY APPLICABLE LAW OR AGREED TO IN WRITING WILL ANY COPYRIGHT HOLDER, OR ANY OTHER PARTY WHO MAY MODIFY AND/OR REDISTRIBUTE THE PROGRAM AS PERMITTED ABOVE, BE LIABLE TO YOU FOR DAMAGES, INCLUDING ANY GENERAL, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PROGRAM (INCLUDING BUT NOT LIMITED TO LOSS OF DATA OR DATA BEING RENDERED INACCURATE OR LOSSES SUSTAINED BY YOU OR THIRD PARTIES OR A FAILURE OF THE PROGRAM TO OPERATE WITH ANY OTHER PROGRAMS), EVEN IF SUCH HOLDER OR OTHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.