

WatchGuard XTM 2050

Hardware Guide

XTM 2050

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Printed in the United States of America.

Part Number: 275-3875-001 Rev H

Revised: November 15, 2012

U.S. Patent Nos. 6,493,752; 6,597,661; D473,879. Other Patents Pending.

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http://www.watchguard.com/help/documentation/

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ABOUT WATCHGUARD

WatchGuard offers affordable, all-in-one network and content security solutions that provide defense-in-depth and help meet regulatory compliance requirements. The WatchGuard XTM line combines firewall, VPN, GAV, IPS, spam blocking and URL filtering to protect your network from spam, viruses, malware, and intrusions. The new XCS line offers email and web content security combined with data loss prevention. WatchGuard extensible solutions scale to offer right-sized security ranging from small businesses to enterprises with 10,000+ employees. WatchGuard builds simple, reliable, and robust security appliances featuring fast implementation and comprehensive management and reporting tools. Enterprises throughout the world rely on our signature red boxes to maximize security without sacrificing efficiency and productivity.

For more information, please call 206.613.6600 or visit www.watchguard.com.

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Hardware Specifications

WatchGuard XTM security appliances deliver unparalleled unified threat management, superior performance, ease of use, and value for your growing network. Our security subscriptions give you fully integrated protection from spyware, spam, viruses, worms, trojans, web-based exploits, and blended threats. From firewall and VPN protection to secure remote access, WatchGuard XTM devices support a broad range of network environments.

This guide introduces the XTM 2050, one in a series of RoHS-compliant (lead-free) hardware products offered by WatchGuard.

WatchGuard's highest-performance, integrated security appliance, the XTM 2050 uses dynamic, multi-layered security to proactively protect your network. Capable of 10 gigabit throughput, the XTM 2050 has the reliability, redundancy, traffic management, and port density that demanding, high-speed networks require.

The XTM 2050 has redundant replaceable power supply units, replaceable cooling fans, and replaceable hard drives.

Fireware XTM OS

The XTM 2050 devices support WatchGuard's next generation UTM OS—Fireware® XTM. Each XTM 2050 device includes Fireware XTM with a Pro upgrade and delivers exceptional protection against today's sophisticated threats to make sure that your business stays connected. Fireware XTM with the Pro upgrade offers additional advanced networking capabilities. For more information on the features of Fireware XTM OS, see the current Fireware XTM WatchGuard System Manager Help or Fireware XTM Web UI Help.

Package Contents

- Instructions to find this Hardware Guide
- XTM 2050 appliance
- Quick Start Guide
- Hardware warranty card
- LiveSecurity® Service activation card
- 1 straight-through Ethernet cable (green)
- 1 cross-over Ethernet cable (red)
- 1 serial cable with an RJ-45 connector
- 2 power cords
- 1 front rack-mount kit
- 1 bag screws

About Your Hardware

Hardware Specifications

Processor Dual 2.4 GHz 6-Core Intel Xeon processor

Memory: Flash 2 GB Memory: RAM 12 GB

Hard Drive 2x 500 GB SATA, RAID1

Power supply 100-240 VAC

Autosensing

Dimensions D=27" (68.6 cm)

W=19" (48.2 cm) H=3.5" (8.8 cm) - 2U

Weight 48.5 lbs (22 Kg)

Interface Specifications

Network • 16x 1000Base-T (10/100/1000Mbps), RJ45 connector

• 4x 10GBase-SR, LC Fiber, or GbE 1000Base-SR Ethernet 850 mn connector *

Management Interface

• 1 GbE Copper RJ45, 1000Base-T, 100Base-TX, or 10 Base-T (10/100/1000Mbps)

I/O Ports • 2 USB

• 1 RJ45 Serial

^{*} Devices manufactured prior to September 2012 have 2x 10GBase-SR, LC Fiber, or GbE 1000Base-SR Ethernet 850 mn connector

Environmental Requirements

To safely install your XTM 2050 device, we recommend that you:

- Install it in a network rack
- Put it in a secure area, such as a locked room, to block the device from people who do not have permission to use it
- Connect it to a conditioned power supply to prevent damage from sudden power changes

Other environmental requirements:

Operating temperature 0–40°C

 $(32 - 104^{\circ}F)$

Operating humidity 10%–85% non-condensing

Non-operating $-40 - 70^{\circ}\text{C}$ **temperature** $(-40 - 158^{\circ}\text{F})$

Non-operating humidity 5%–90% non-condensing

at 55°C (131°F)

Hardware Description

Front View

The front of the device:



A close-up of the front left side of the device:



LCD indicator panel

Device status information appears on the LCD screen. Press the buttons below the screen to change the information that appears on the screen.

For more information, see "Use the LCD Interface" on page 11.

LCD console buttons

Press the LCD console buttons to see status information and start recovery procedures. To boot the device in safe mode, press and hold the down arrow button when you power on the device.

For detailed information about the LCD indicator panel and the LCD console buttons, see "Use the LCD Interface" on page 11.

Power (🛈)

When the device is powered on, the power indicator is green.

Arm/Disarm (🗘)

When the device is armed, this indicator is green. When the device is disarmed, this indicator is red.

Storage ()

When there is activity on the hard drives or the compact flash, the storage indicator is yellow.

Dual USB interfaces

Connect a USB storage device to use for USB backup and restore, or to store a support snapshot.

For more information about USB functions, see the current *Fireware XTM WatchGuard System Manager Help* or *Fireware XTM Web UI Help*.

Management interface (MGMT)

Reserved for future use.

Serial port (CONSOLE)

An RJ45 connector for the serial interface.

Network Interfaces

All network interfaces are on the front of the device.

1000Base-TX RJ45 interfaces are located in the center, in two groups, labeled A and B:



10G/1G Fiber interfaces are located on the right, in a group labeled C:



Network Interface numbers

The XTM 2050 has a total of 20 network interfaces. Network interfaces are numbered A0-A7, B0-B7, and C0-C3. These interface numbers are different than what is shown in the management software.

Interface number on XTM 2050 hardware	Interface number in management software	Interface type
A0 - A7	0 - 7	1000Base-TX RJ45
B0 - B7	8 - 15	1000Base-TX RJ45
C0 - C3	16 - 17	1G/10G Fiber

Note

XTM devices manufactured prior to September 2012 have a total of 18 network interfaces. On an XTM 2050 device with 18 interfaces, group C has only two fiber interfaces, labeled C0 - C1.

Indicators for RJ45 interfaces

On each RJ45 interface, there is a pair of indicators. The indicator at the left of the interface is the activity indicator for that interface. The indicator at the right shows the connection speed for that interface.

Indicator	Indicator color	Interface Status
Activity (left)	Yellow	Power on, connection established
	Not lit	Power off, no connections
	Blinks (speed of blink increases as the data flow increases)	Data sent and received
Connection Speed (right)	Not lit	Operates at 10 Mbps
	Green	Operates at 100 Mbps
	Yellow	Operates at 1000 Mbps

Indicators for fiber interfaces

Between each pair of fiber interfaces are two indicators that show activity for the adjacent interfaces. The top indicator shows the status of the interface to the left. The bottom indicator shows the status of the interface to the right.

Indicator	Indicator color	Interface Status		
Connection Speed	Yellow	Operates at 1Gpbs or 10Gbps		

Hard Drives

The two hard drives are located on the front of the device:



Replaceable hard drives

Two replaceable hard drives are located on the top front of the unit.

On the right side of each hard drive are two indicator lights:

Power (❖) — the top light

When the disk drive has power, this indicator is lit.

Storage (♂) — the bottom light

When there is activity on the drive, the storage indicator is lit.

Rear View

The rear view of the XTM 2050 shows the replaceable fans, replaceable and redundant power supplies, AC receptacles, power switch, and alarm override switch.



Replaceable cooling fans

The ten fans decrease the internal temperature of the device. The two fans on the left are single fans. The four fans on the right are double fans.

While it is not necessary to power off the XTM 2050 to replace a failed fan, we recommend that you power off the device, if possible, to avoid any risk of overheating.

AC receptacles on each power supply

Each AC receptacle accepts a detachable AC power cord supplied with the XTM 2050. Each power supply for the device is a WatchGuard standard auto-sensing AC power supply.

Replaceable power supplies and power switch

There are two power supplies on the XTM 2050, each with their own power indicator light. The power switch activates both power supplies. To power on the device, press the switch. To power off the device, press and hold the switch for at least 5 seconds.

It is not necessary to turn off the XTM 2050 to replace a failed power supply.

If one of the power supplies fails, the green power indicator light for that power supply goes out and an audible alarm sounds.



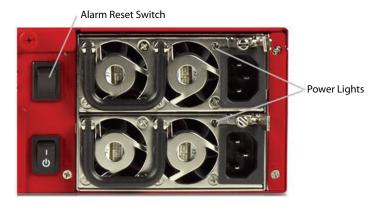
Caution .

You must disconnect both power supplies before you remove the cover of the XTM 2050 for any reason.

Alarm reset switch

If either of the two power supplies fails for any reason, an audible alarm sounds. To silence the audible alarm, press the reset switch located above the power switch.

XTM 2050 Rear Power Indicator and Alarm Override



Rack Mount Instructions

Each WatchGuard XTM 2050 device ships with a 29" rack mount kit and a set of installation instructions. When you install the XTM 2050 in a rack, make sure you consider:

Elevated Operating Ambient Temperature

If you install the device in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. The XTM 2050 is certified to operate correctly between $32-104^{\circ}$ F or $0-40^{\circ}$ C.

Reduced Air Flow

When you install the device in a rack, make sure that the amount of air flow required for safe operation of the equipment is not compromised.

Mechanical Loading

When you mount the device in the rack, avoid hazardous conditions caused by uneven mechanical loading.

Circuit Overloading

Make sure you connect the XTM 2050 to the power supply circuit in such a way that there is no overloading of the circuits, and no impact on overcurrent protection and supply wiring.

Reliable Grounding

Make sure all rack-mounted equipment is correctly grounded. For example, make sure you use power strips instead of direct connections to the branch circuit.

Safety Notices

All WatchGuard products are designed and tested to meet strict safety requirements. These requirements include product safety approvals and other global compliance standards. Read these instructions carefully before you operate the product, and refer to them as needed for continued safe operation of your product.

Product Safety Certification

The WatchGuard product is safety certified for these standards:

- CAN/CSA C22.2 No.60950-1-07
- o IEC 60950-1, Second Edition
- o UL 60950-1, Second Edition

Safety Warning

- o Do not place objects on the power cord.
- o Do not obstruct the ventilation openings. These openings prevent overheating of the XTM device.
- o Never push objects of any kind into slots or openings on this equipment. If you make contact with a voltage point or short out a part, it can result in fire or electrical shock.
- o If the equipment is supplied with a three-conductor AC power cable, the power cable must be plugged in to an approved three-contact electrical outlet with the grounding wire connected to an electrical ground (safety ground) at the power outlet.
- o When you remove or install an appliance, follow the general installation safety instructions provided in this Hardware Guide to avoid injury or damage to the device.
- The lithium battery used in the security appliance may not be replaced by the user. Return the appliance to a WatchGuard authorized service center for replacement with the same or equivalent type recommended by the manufacturer. If, for any reason, the battery or security appliance must be disposed of, do so following the battery manufacturer's instructions.

Sicherheitshinweise

Alle WatchGuard Produkte wurden entwickelt und getestet um die strikten Sicherheitsrichtlinien zu erfüllen. Diese Richtlinien beinhalten Produktsicherheit Freigaben und andere weltweite Sicherheitsstandards.

Vor Inbetriebnahme des Produktes lesen Sie die Anleitung sorgfältig durch und bei Bedarf beziehen Sie sich auf sie für einen dauerhaft sicheren Betrieb Ihres Produktes.

Produktsicherheit und Zertifizierung

Das WatchGuard Produkt ist für folgende Normen Sicherheitszertifiziert:

- o CAN/CSA C22.2 No.60950-1-07
- o IEC 60950-1, Second Edition
- o UL 60950-1, Second Edition

Sicherheitswarnung

- o Legen Sie keine Gegenstände auf das Netzkabel.
- Sorgen Sie dafür, dass die Öffnungen der Ventilation zu keinem Zeitpunkt verschlossen, verstopft oder anderweitig blockiert sind. Die Ventilation verhindert ein Überhitzen des XTM Gerätes.
- Stecken Sie niemals Gegenstände irgendwelcher Art in Schlitze oder Öffnungen des Gerätes.
 Wenn Sie Kontakt mit einem spannungsführenden Punkt oder ein Bauteil kurzschließen, kann es zu einem Brand oder elektrischen Schlag führen.
- o Falls dieses Gerät mit einem Schutzkontaktnetzkabel ausgeliefert wird, verwenden Sie ausschließlich nur dieses an einer dafür vorgesehenen Netzsteckdose.
- Um Verletzungen oder Schäden am Gerät zu vermeiden, befolgen Sie vor dem Entfernen oder Installieren des Gerätes die im Hardware Guide zur Verfügung gestellten allgemeinen Installations- und Sicherheitshinweise.
- o Die in dem Gerät verwendete Lithium-Batterie kann nicht vom Verbraucher getauscht werden. Bei Bedarf senden Sie das Gerät an einen WatchGuard Autorisierten Service-Center, um diesen Tausch mit einer vom Hersteller empfohlenen gleichen oder eines gleichwertigen Typs durchführen zu lassen. Entsorgen Sie die Batterie, bzw. das Gerät gemäß Ihren örtlichen Entsorgungsbestimmungen.

Use the LCD Interface

You can use the LCD interface and buttons for different operations.

The XTM 2050 can operate in two modes:

Normal Mode

This is the normal operating mode for the device. The XTM 2050 device boots from the Fireware XTM OS and operates with the rules set in the configuration file you have saved to the device.

Safe Mode

In safe mode you can get access to an XTM 2050 when normal access to the device is lost. You can also use safe mode to reset device passphrases when you do not know or have forgotten them. To recover the device when you start it in safe mode, you must use the WSM Quick Setup Wizard or the Web Setup Wizard.

You must put the XTM 2050 into safe mode to use the Quick Setup Wizards. In safe mode, the device runs Fireware XTM and is configured with factory-default IP addresses. When you put the device in safe mode, the license files and certificates are saved. You can then use the saved files if you reconfigure a device with one of the setup wizards.

To put an XTM 2050 into safe mode, press and hold the down arrow button on the device front panel when you power on the device. Hold down the button until "Safe Mode Starting" appears on the LCD screen. When the device is in safe mode, the model number followed by the word "Safe" appears on the LCD screen and the factory default IP address for Eth1 is 10.0.1.1/24.

LCD Keypad Button Control

There are four buttons below the LCD display.



Up Arrow

With this button, you can increase the value of a selected item, or move up in a group menu.

Down Arrow

With this button, you can decrease the value of a selected item, or move down in a group menu.

Left Arrow

This is the "selection" or "Enter" button. Press it to confirm your menu selections and select different options.

Right Arrow

Press this button to select fields in the LCD display. You can use it like the "TAB" key in a Windows dialog box.

Use the LCD Interface in Normal Mode

The XTM 2050 device automatically boots in normal mode, unless you specifically put it in safe mode. To operate, the device uses the installed Fireware XTM OS and the rules in the configuration file you have saved to the device.

You can use the four arrow buttons to see information about the device on the LCD screen. In normal mode, you use the buttons to navigate the hierarchical LCD interface menu.

In normal mode, the LCD interface menu includes these items:

Hardware Monitor

XTM device model number

XTM device serial number

CPU temperature

CPU temperature and system temperature

CPU fan status

Case cooling fan speeds for the four device fans

Voltage

CPU core voltage, the battery voltage, and the 3.3V power supply voltage

Configuration Information

IP addresses and subnet masks assigned to each interface on the device

Default gateway

Appliance Software Information

OS type

Fireware XTM build number

Uptime

Time interval since the device was last restarted

Time interval since a configuration was saved to the device

Load

Load average, shows the average system load for the past 1, 5, and 15 minutes

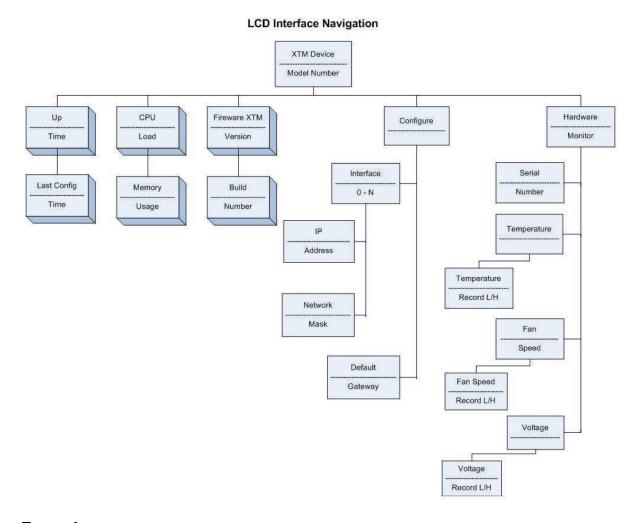
Memory usage

Current memory use on the XTM 8 Series device

To navigate the LCD interface menu:

- To move forward through the list of categories, press the Right Arrow button.
- To move up and down in the menu and see information in a category, press the Up Arrow and Down Arrow buttons.

To stop the auto-cycle of the LCD screen, press any button.



Example

To see the CPU temperature of the XTM 2050 device on your LCD screen:

- 1. Press the **Right Arrow** button to scroll through options until **Hardware Monitor** appears.
- 2. Press the **Down Arrow** button to see the options below that menu item.
- 3. Press the **Right Arrow** button to scroll through the items in the **Hardware Monitor** menu until **CPU temperature** appears.
- 4. Press the **Up Arrow** button to return to the main category level.

Legal and Regulatory Information

Limited Hardware Warranty

This Limited Hardware Warranty (the "Warranty") applies to the enclosed Firebox hardware product, not including any associated software which is licensed pursuant to a separate end-user license agreement and warranty (the "Product"). BY USING THE PRODUCT, YOU (either an individual or a single entity) AGREE TO THE TERMS HEREOF. If you do not agree to these terms, please return this package, along with proof of purchase, to the authorized dealer from which you purchased it for a full refund. WatchGuard Technologies, Inc. ("WatchGuard") and you agree as set forth below or on the reverse side of this card, as applicable:

1. LIMITED WARRANTY. WatchGuard warrants that upon delivery and for one (1) year thereafter (the "Warranty Period"): (a) the Product will be free from material defects in materials and workmanship, and (b) the Product, when properly installed and used for its intended purpose and in its intended operating environment, will perform substantially in accordance with WatchGuard applicable specifications.

This warranty does not apply to any Product that has been: (i) altered, repaired or modified by any party other than WatchGuard except for the replacement or inclusion of specified components authorized in and performed in strict accordance with documentation provided by WatchGuard; or (ii) damaged or destroyed by accidents, power spikes or similar events or by any intentional, reckless or negligent acts or omissions of any party. You may have additional warranties with respect to the Product from the manufacturers of Product components. However, you agree not to look to WatchGuard for, and hereby release WatchGuard from any liability for, performance of, enforcement of, or damages or other relief on account of, any such warranties or any breach thereof.

- 2. REMEDIES. If any Product does not comply with the WatchGuard warranties set forth in Section 1 above, WatchGuard will, following receipt of the product you claim is defective and at its option, either (a) repair the Product, or (b) replace the Product; provided, that you will be responsible for returning the Product and for all costs of shipping and handling. Repair or replacement of the Product shall not extend the Warranty Period. Any Product, component, part or other item replaced by WatchGuard becomes the property of WatchGuard. WatchGuard shall not be responsible for return of or damage to any software, firmware, information or data contained in, stored on, or integrated with any returned Products.
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5. MISCELLANEOUS PROVISIONS. This Warranty will be governed by the laws of the state of Washington, U.S.A., without reference to its choice of law rules. The provisions of the 1980 United Nations Convention on Contracts for the International Sales of Goods, as amended, shall not apply. You agree not to directly or indirectly transfer the Product or associated documentation to any country to which such transfer would be prohibited by the U.S. Export laws and regulations. If any provision of this Warranty is found to be invalid or unenforceable, then the remainder shall have full force and effect and the invalid provision shall be modified or partially enforced to the maximum extent permitted by law to effectuate the purpose of this Warranty. This is the entire agreement between WatchGuard and you relating to the Product, and supersedes any prior purchase order, communications, advertising or representations concerning the Product AND BY USING THE PRODUCT YOU AGREE TO THESE TERMS, IF THE PRODUCT IS BEING USED BY AN ENTITY, THE INDIVIDUAL INDICATING AGREEMENT TO THESE TERMS BY USING THE PRODUCT REPRESENTS AND WARRANTS THAT (A) SUCH INDIVIDUAL IS DULY AUTHORIZED TO ACCEPT THE WARRANTY ON BEHALF OF THE ENTITY AND TO BIND THE ENTITY TO THE TERMS OF THIS WARRANTY: (B) THE ENTITY HAS THE FULL POWER, CORPORATE OR OTHERWISE, TO ENTER INTO THE WARRANTY AND PERFORM ITS OBLIGATIONS UNDER THE WARRANTY AND; (C) THE WARRANTY AND THE PERFORMANCE OF THE ENTITY'S OBLIGATIONS UNDER THE WARRANTY DO NOT VIOLATE ANY THIRD-PARTY AGREEMENT TO WHICH THE ENTITY IS A PARTY. No change or modification of the Warranty will be valid unless it is in writing and is signed by WatchGuard.

Declaration of Conformity

DECLARATION OF CONFORMITY

WatchGuard Technologies, Inc.

505 Fifth Ave. S., Suite 500 Seattle, WA 98104-3892 USA

WatchGuard Technologies Inc. hereby declares that the product(s) listed below conform to the European Union directives and standards identified in this declaration.

Product (s):

Internet Firewall and VPN (Encryption) Network Device, Model NC4E16F2.

EU Directive(s):

Low Voltage (2006/95/EC) Electromagnetic Compatibility (2004/108/EC)

Standard(s):

EN60950-1:2006 ed2 + A11:2009 Safety

EN55022:2006 W/A1 Class A Emissions for ITE

EN61000-3-2:2006 W/A1, A2 Harmonics EN61000-3-3:2008 Flicker

EN55024:1998 W/A1, A2 Immunity for ITE

Signature

Full Name Steve Zirschky
Position Corporate Officer
Date 11 May 2011

FCC Certification

This device has been tested and found to comply with limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference.

This device must accept any interference received, including interference that may cause undesired operation.

CE Notice

The CE symbol on your WatchGuard Technologies equipment indicates that it is in compliance with the Electromagnetic Compatibility (EMC) directive and the Low Voltage Directive (LVD) of the European Union (EU).



Industry Canada

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numerique de la classe A respecte toutes les exigences du Reglement sur le materiel broulleur du Canada.

VCCI Notice Class A ITE

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準に基づくクラス A 情報技術装置です。この装置を家庭用環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

CAUTION: DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE MANUFACTURER. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.

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Korean Class A Notice

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People's Republic of China Electronic Industry Standard

This table is presented in accordance with SJ/T11364-2006, Marking for Control of Pollution Caused by Electronic Information Products, implemented in November 2006.

Hazardous Substances Table

部件名稱 Parts	有毒有害物質或元素(Hazardous Substance)					
	鉛 (Pb)	汞 (Hg)	鍋 (Cd)	六價鉻 (Cr6+)	多溴聯苯 (PBB)	多溴二苯 醚(PBDE)
板金件(Metal)	0	0	0	0	0	0
PCBA 板(PCBA Component)	x	0	0	0	0	0
開關電源(Power supply)	Х	0	0	0	0	0
微處理器(CPU)	0	0	0	0	0	0
記憶模組(RAM Module)	X	0	0	0	0	0
風扇(Fan)	Х	0	0	0	0	0

- 〇:表示該有毒有害物質在該部件所有均質材料中的含量均在 SJ/T 11363-2006 標準規定的 限量要求以下。
- Indicates that this hazardous substance contained in all homogeneous materials of this part is below the limit requirement in SJ/T 11363-2006.
- x:表示該有毒有害物質至少在該部件的某一均質材料中的含量超出 SJ/T 11363-2006 標準規定的限量要求。
- \times : Indicates that this hazardous substance contained in at least one of the homogeneous materials of this part is above the limit requirement in SJ/T 11363-2006.

對銷售之日的所售產品,本表顯示我公司供應鏈的電子資訊產品可能包含這些物質。注 意:在所售產品中可能會也可能不會含有所有所列的部件。

This table shows where these substances may be found in the supply chain of our electronic information products, as of the date of sale of the enclosed product. Note that some of the component types listed above may or may not be a part of the enclosed product.

RoHS Statement

The member states of the European Union approved directive 2002/95/EC, Restrictions of Hazardous Substances ("RoHS directive") that becomes valid on July 1, 2006. It states that all new electrical and electronic equipment put on the market within the member states must not contain certain hazardous materials. The XTM 2050 will comply with the European Union's R0HS directive 2002/95/EC and similar regulations that may be adopted by other countries for European Sales.

WEEE Statement

WEEE is a general set of requirements dictated in the EU Directive 2002/96/EC. This Directive mandated that member EU countries enact regulations governing the Waste of Electrical and Electronic Equipment (WEEE). The Directive, and its individual transpositions into specific country laws and legislation, is aimed at the reduction of WEEE through reuse, recovery, and recycling of WEEE.

WatchGuard is working in partnership with our European Union (EU) distribution partners to ensure that our products are in compliance with the WEEE statutes, and that the recovery of our product per the specific EU country legislative requirements is seamless for our product's end users. If you have a WatchGuard product that is at its end of life and needs to be disposed of, please contact WatchGuard Customer Care Department at:

U.S. Customers: 877.232.3531

International Customers: +1.206.613.0456

WatchGuard is reasonably confident that our products do not contain any substances or hazardous materials presently banned by any legislation, and do not present a risk due to hazardous materials. WEEE recovery professionals should also note that these products do not have any materials that are of particular high value in their individual form.

REACH Certificate of Compliance

The new EU chemicals policy REACH (**R**egistration, **E**valuation, **A**uthorization and restriction of **Ch**emicals) came into effect on June 1st 2007. REACH is Europe's new chemicals legislation, which is applicable in all 27 EU Member States as well as the EFTA European Economic Area (EEA). REACH creates a new system for gathering information, assessing risks to human health and the environment, and authorizing or restricting the marketing and use of chemicals produced or supplied in the EEA. REACH has an impact on EEA producers and importers of finished products and users of chemicals in the course of industrial or professional activities.

WatchGuard supports the overall REACH objective of improving the protection of human health and the environment and will meet all applicable REACH requirements. WatchGuard is strongly committed to working with our customers and supply chain to define and implement the REACH requirements and ensure a smooth transition to compliance.

One of the REACH requirements is that manufacturers and importers have the duty to register substances they are producing or importing. In accordance with the regulations, the products of WatchGuard do not need to be registered for the following reasons:

- 1. WatchGuard does not import more than 1 metric ton per year of a substance as defined by REACH.
- 2. WatchGuard products are non-chemical products that are not designed to release any substance under normal and reasonably predictable application.
- 3. Our products do not contain the listed substances at more than 0.1 % by weight of the whole product/part.

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United States or Canada: 877.232.3531

All other countries: +1.360.482.1083

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