

Firebox[®] T25 Hardware Guide

Firebox[®] T25, T25-W

BS2AE5, BS2AE5W

About This Guide

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About WatchGuard

WatchGuard® Technologies, Inc. is a global leader in network security, providing best-in-class Unified Threat Management, Next Generation Firewall, secure Wi-Fi, and network intelligence products and services to more than 75,000 customers worldwide. The company's mission is to make enterprise-grade security accessible to companies of all types and sizes through simplicity, making WatchGuard an ideal solution for Distributed Enterprises and SMBs. WatchGuard is headquartered in Seattle, Washington, with offices throughout North America, Europe, Asia Pacific, and Latin America. To learn more, visit WatchGuard.com.

For additional information, promotions and updates, follow WatchGuard on Twitter, @WatchGuard on Facebook, or on the LinkedIn Company page. Also, visit our InfoSec blog, Secplicity, for real-time information about the latest threats and how to cope with them at www.secplicity.org.

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Firebox T25 Hardware Guide

WatchGuard Firebox is a comprehensive advanced network security platform that puts IT security professionals back in charge of their networks with widely deployable, enterprise-grade security and threat visibility tools suitable for any organization, regardless of budget, size, or complexity.

The WatchGuard Firebox T25 is a perfect solution to secure small offices, branch offices, or remote workers. Designed for up to 5 users, the Firebox T25 could be a stand-alone appliance or a VPN gateway for central traffic inspection.

Fireware OS

The Firebox T25 supports WatchGuard's next generation UTM OS–Fireware® OS. Each Firebox appliance includes Fireware OS and delivers exceptional protection against today's sophisticated threats to make sure that your business stays connected. For more information on the features of Fireware OS, see <u>Fireware Help</u>.

Package Contents

- Firebox T25 appliance
- Quick Start Guide
- 1 RJ45 Ethernet cable
- 1 120v power adapter
- 1 power cord (US, AU, EU, UK)
- 4 rubber feet

About Your Hardware

Hardware Specifications

Processor	NXP LS1043ASE7KQB, 1GHz, 4-Core
Memory	DDR4 4GB
Storage	eMMC 4GB
Power Supply	Input Ratings: 100-240V AC, 2.5A, 50-60Hz Output: 12V DC
Dimensions	D = 205.5 mm (8") W = 217 mm (8.5") H = 42 mm (1.65")
Weight	0.9 kg (1.98 lbs)

Interface Specifications

Network Interfaces	5 x 1GbE RJ45 connectors, 1000 Base-TX (10/100/1000Mbps)
Wireless Radio Type and Frequency Band (T25-W)	 2x2 802.11ax Wi-Fi 6 dual-band radios 2.4 GHz: Data rates up to 458 Mbps 5 GHz: Date rates up to 1.2 Gbps
I/O Interfaces	2 USB 3.0 ports, Type-A 1 RJ45 Serial Port

Environmental Requirements

To safely install your Firebox, we recommend that you:

- Install it indoors.
- Put it in a secure area, such as a locked room, to block the device from people who do not have permission to use it.
- Connect it to a conditioned power supply to prevent damage from sudden power changes.
- Do not place other devices directly on the Firebox if you have installed the Firebox in a rack.

Other environmental requirements:

- Operating temperature: 0° to 40°C (32° to 104°F)
- Operating humidity: 5% to 90% non-condensing
- Non-operating temperature: -25° to 75°C (-13° to 167°F)
- Non-operating humidity: 0% to 95% non-condensing

Hardware Description

Front

Front view of the Firebox:



Failover

The Failover indicator is lit when there is a WAN failover from the primary external interface to the backup interface. After the external interface connection fails back to the primary external interface, the indicator is not lit.

WAP

On the Firebox T25-W model, the WAP indicator is lit when the appliance is activated as a wireless access point or a wireless client. The color indicates the active wireless radio band. The light blinks when data is sent and received. The speed of the blink increases as the data flow increases.

Indicator	Indicator Color	Wireless Band
WAP	Yellow	2.4 GHz radio band
VVAF	Green	5 GHz radio band

Network Interface Status Indicators

The Firebox T25 has five network interfaces. There are two status indicators for each interface.

Indicator	Indicator Color	Interface Status
1000	On	Link speed: 1000 Mbps
Yellow	Blinks (speed of blink increases as the data flow increases)	Data sent and received
10/100 Green	On	Link speed: 10 Mbps or 100 Mbps
	Blinks (speed of blink increases as the data flow increases)	Data sent and received

Status

The Status indicator is lit when there is a management connection to the device. The Status indicator is lit for 30 seconds after you connect to the device with the Fireware Web UI or the command line interface. It is also lit when the device is polled by WatchGuard System Manager.

Mode

The Mode indicator shows the status of the external network connection. If the device can connect to the external network and send traffic, the indicator is green. The indicator flashes if the device cannot send traffic to the external network.

Attn

The Attn indicator is yellow when you start the device with the Reset button pressed. For more information, see <u>Restore Factory-Default Settings</u>.

Power (也)

The Power indicator is lit to indicate power status. It is green when the Firebox is powered on.

Rear

Rear view of the Firebox:



Serial Port (Console)

The leftmost port is an RJ45 serial console port. An RJ45 serial cable is not included with the device.

USB Interfaces

The device includes two USB 3.0 interfaces. Connect a USB storage device for USB backup and restore, or to store a support snapshot. For more information, see <u>Fireware Help</u>.

Network Interfaces

The Ethernet interfaces have standard RJ45 connectors and support link speeds of 10, 100, or 1000 Mbps.

The Firebox T25 has five network interfaces. These interfaces are labeled 0/WAN, 1/LAN, 2, 3, 4.



Interfaces 1 to 4 only support full duplex connections. Make sure the Firebox interfaces and network devices you connect to these ports are set to auto-negotiation or full duplex. Interface 0 supports both half and full duplex connections.

Reset Button

This resets the device. To restore the device to factory-default settings, see <u>Restore Factory-Default Settings</u>.

Power Switch

Controls the power supplied to the device. Move the switch to position 1 to power on the device, or position 0 to power it off.

Power Input

An AC power adapter is included with your device. Connect the AC adapter to the device and to a power source. The power supply tip is plus (+) polarity. Use only the supplied AC power adapter.

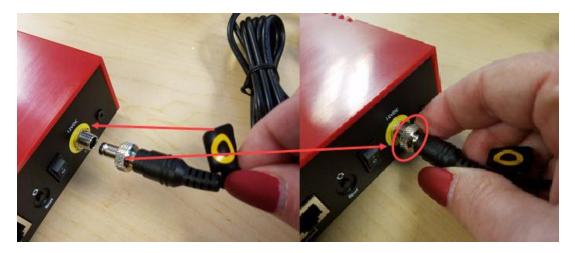
AC Power Adapter

The AC power adapter supplies power for the Firebox. The power supply connector has a screw-type retention mechanism. To prevent a disruption in the power supply, tighten the screw on the connector.

Before you connect the adapter, verify that the color band on the cord matches the color ring around the power plug on the Firebox.

To safely connect the power supply:

Insert the silver connector on the power cord into the power port on the Firebox. Tighten the screw until the connector is securely attached to the Firebox.



A T25 Firebox shipped outside the United States has a power adapter with blades, and includes four power plugs to connect to the AC power adapter. Use the correct power plug for the power source used in your country.

Rack Mount Installation for Firebox T25 and T45

The optional rack mount installation kit (available separately) enables you to install a rack mount bracket on the front or rear of the Firebox for installation in a network rack. The bracket also includes a shelf for the Firebox power adapter.



1. Use the included screws to attach the left and right rack ears to the bottom of the Firebox at the front or rear of the device. The longer ear with the shelf installs on the left-side of the device.



- 2. Place the power adapter on the shelf and make sure to leave enough space on both sides of the adapter to prevent bends in the power cables.
- 3. Use the included plastic ties to secure the power adapter to the shelf through the slots in the shelf.



- 4. Insert the power connector from the power adapter into the Firebox power input.
- 5. Insert the power plug from the power adapter into a power source.

Precautions



Do not place other devices directly on the Firebox, or use the Firebox as a shelf or work space.

When you install the device in a rack, make sure you consider these factors:

Elevated Operating Ambient Temperature

If you install the device in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment might be greater than room ambient. Make sure the ambient temperature of the rack environment is within the certified operating range specified in this Hardware Guide.

Reduced Air Flow

When you install the device in a rack, make sure that the amount of air flow required for safe operation of the equipment is not compromised.

Mechanical Loading

When you mount the device in the rack, avoid hazardous conditions caused by uneven mechanical loading.

Circuit Overloading

Make sure you connect the device to the power supply circuit in such a way that there is no overloading of the circuits, and no impact on overcurrent protection and supply wiring.

Reliable Grounding

Make sure all rack-mounted equipment is correctly grounded. For example, make sure you use power strips instead of direct connections to the branch circuit.

Wall Mount Installation

The optional wall mount plate (available separately) enables you to mount the Firebox on a wall in a good location to increase the wireless range.

You need four screws 1/8" (3 mm) wide and at least 3/4" (18 mm) long to install the mount plate.

To install the wall mount plate:

- 1. Place the wall mount plate horizontally against the wall where you want to install the Firebox.
- 2. Securely screw the wall mount plate to the wall with the four screws.
- 3. Align the two holes on the bottom of the Firebox with the two connection points on the mount plate.
- 4. Push the Firebox toward the mount plate, until the two connection points on the mount plate are inside the holes on the bottom of the Firebox. Then press firmly down to seat the device on the plate.

To remove the Firebox from the mount plate, push the Firebox up slightly, and then pull out, to separate the connection points on the mount plate from the holes on the bottom of the Firebox.

Restore Factory-Default Settings

If you have a problem in your configuration file that you cannot correct, you can restore the factory-default settings and start from a new configuration file. For example, if you do not know the administrator account passphrase, or if a power interruption causes damage to the Fireware OS, you can restore the Firebox to the factory-default settings and build your configuration again.

To reset the Firebox to factory-default settings:

- 1. Power off the Firebox.
- 2. Press and hold the **Reset** button on the back of the Firebox.
- 3. Power on the Firebox while you continue to hold the Reset button.
- 4. Continue to hold the Reset button until the Attn indicator on the front of the Firebox begins to flash.
- 5. Release the **Reset** button.
- 6. Wait until the Attn indicator stays lit and does not flash.
- 7. Power off the Firebox.
- 8. Power on the Firebox. The Firebox restarts with factory-default settings.

Notices

All WatchGuard products are designed and tested to meet strict safety requirements. These requirements include product safety approvals and other global compliance standards. Please read the following instructions carefully before operating the product, and refer to them as needed to ensure the continued safe operation of your product.

Product Safety Certification

The WatchGuard product is safety certified under the following standards:

- CAN/CSA C22.2 No.60950-1-07, Second Edition 2014-10
- UL 60950-1, Second Edition 2014-10-14
- IEC 60950-1, 2005+A1:2009+A2:2013
- IEC 62368-1: 2014 2nd edition
- EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013

Safety Warning

- Do not place objects on the power cord.
- Do not obstruct the ventilation openings. These openings prevent overheating of the machine.
- Never push objects of any kind into slots or openings on this equipment. Making a contact with a
 voltage point or shorting out a part may result in fire or electrical shock.
- When removing or installing an appliance, follow the general installation safety instructions.
- You must disconnect the AC power cord from the Firebox before you remove the cover of the Firebox for any reason.
- There is risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries
 according to the manufacturer's instructions.
- 警示本電池如果更換不正確會有爆炸的危險,請勿自行更換電池

Disclaimer

WatchGuard shall not be held liable if the end user alters, modifies, or repairs any WatchGuard hardware appliance.

Hinweise Zur Sicherheit

Alle WatchGuard Produkte werden entwickelt und getestet, um strenge Sicherheitsanforderungen zu erfüllen. Diese Anforderungen umfassen Produktsicherheit Zulassungen und andere globale Compliance-Standards. Bitte lesen Sie die folgenden Anweisungen sorgfältig, bevor Sie das Produkt, und bezeichnen sie als notwendig, um den sicheren Betrieb des Geräts zu gewährleisten. Weitere

Informationen finden Sie in der elektronischen Hardware Guide.

Die WatchGuard Produkt ist Sicherheit unter den folgenden Normen zertifiziert

- CAN/CSA C22.2 No.60950-1-07, Second Edition 2014-10
- UL 60950-1, Second Edition 2014-10-14
- IEC 60950-1:2005+A1:2009+A2:2013
- IEC 62368-1: 2014 2nd edition
- EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013

Sicherheitshinweis

- Legen Sie keine Gegenstände auf das Netzkabel.
- Verdecken Sie nicht die L
 üftungsöffnungen. Diese
 Öffnungen verhindern eine
 Überhitzung der Maschine.
- Stecken Sie niemals Gegenstände jeglicher Art in die Schlitze oder Öffnungen des Geräts stecken. Der Kontakt mit einem spannungsführenden Punkt oder das Kurzschließen eines Bauteils kann zu einem Brand oder elektrischen Schlag führen.
- Beim Entfernen oder Installieren eines Gerätes, nach den allgemeinen Installation Sicherheitshinweise.

Aviso De Seguridad

Todos los productos WatchGuard están diseñados y probados para satisfacer estrictos requisitos de seguridad. Estos requisitos incluyen la homologación de productos de seguridad y otras normas de cumplimiento global. Por favor, lea atentamente las siguientes instrucciones antes de utilizar el producto, y se refieren a ellos como sea necesario para garantizar el funcionamiento seguro y continuo de su producto. Información adicional se puede encontrar en la Guía del usuario electrónica.

Certificación de seguridad del producto

El producto tiene certificación de seguridad WatchGuard bajo las siguientes normas:

- CAN/CSA C22.2 No.60950-1-07, Second Edition 2014-10
- UL 60950-1, Second Edition 2014-10-14
- IEC 60950-1:2005+A1:2009+A2:2013
- IEC 62368-1: 2014 2nd edition
- EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013

Advertencia de seguridad

- No coloque objetos sobre el cable de alimentación.
- No obstruya las aberturas de ventilación. Estas aberturas evitan el sobrecalentamiento de la máquina.

- Nunca introduzca objetos de ningún tipo en las ranuras o aberturas del equipo. El contacto con puntos de voltaje o el cortocircuito de una pieza podría provocar un incendio o una descarga eléctrica.
- Al extraer o instalar un electrodoméstico, siga las instrucciones generales de instalación de seguridad.

Federal Communications Commission Interference Statement

Operations in the 5.15-5.25GHz band are restricted to indoor usage only. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the device.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

FCC Radiation Exposure Statement: (Wireless)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator &vyour body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Europe - EU Declaration of Conformity (Wireless)

This device complies with the essential requirements of the RED 2014/53/EU. The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the RED 2014/53/EU:

- EN 60950-1 Safety of Information Technology Equipment
- EN 50385 Generic standard to demonstrate the compliance of electronic and electrical apparatus with the basic restrictions related to human exposure to electromagnetic fields (0 Hz - 300 GHz)
- EN 62368-1:2014+A11:2017 Safety standard that classifies energy sources, prescribes safeguards against those energy sources, and provides guidance on the application of, and requirements for, those safeguards.
- EN 300 328 Electromagnetic compatibility and Radio spectrum Matters (ERM); Wideband Transmission systems; Data transmission equipment operating in the 2,4 GHz ISM band and using spread spectrum modulation techniques; Harmonized EN covering essential requirements under article 3.2 of the RED Directive
- EN 301 893 Broadband Radio Access Networks (BRAN); 5 GHz high performance RLAN; Harmonized EN covering essential requirements of article 3.2 of the RED Directive
- EN 301 489-1 Electromagnetic compatibility and Radio Spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements
- EN 301 489-17 Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 17: Specific conditions for 2.4 GHz wideband transmission systems and 5 GHz high performance RLAN equipment

This device is a 5GHz wideband transmission system (transceiver), intended for use in all EU member states and EFTA countries, except in France and Italy where restrictive use applies. In Italy the end-user should apply for a license at the national spectrum authorities in order to obtain authorization to use the device for setting up outdoor radio links and/or for supplying public access to telecommunications and/or network services.

This device may not be used for setting up outdoor radio links in France and in some areas the RF output power may be limited to 10 mW EIRP in the frequency range of 2454 - 2483.5 MHz. For detailed information the end-user should contact the national spectrum authority in France.

CE Notice

The **C** symbol on your WatchGuard Technologies equipment indicates that it is in compliance with the Electromagnetic Compatibility (EMC) directive and the Low Voltage Directive (LVD) of the European Union (EU).

RoHS Statement

The member states of the European Union approved directive 2002/95/EC, Restrictions of Hazardous Substances ("RoHS directive") that became valid on July 1, 2006. It states that all new electrical and electronic equipment put on the market within the member states must not contain certain hazardous materials. This device complies with the European Union's R0HS directive 2002/95/EC and similar regulations that may be adopted by other countries for European Sales.

WEEE Statement

WEEE is a general set of requirements dictated in the EU Directive 2002/96/EC. This Directive mandated that member EU countries enact regulations governing the Waste of Electrical and Electronic Equipment (WEEE). The Directive, and its individual transpositions into specific country laws and legislation, is aimed at the reduction of WEEE through reuse, recovery, and recycling of WEEE.

WatchGuard is working in partnership with our European Union (EU) distribution partners to ensure that our products are in compliance with the WEEE statutes, and that the recovery of our product per the specific EU country legislative requirements is seamless for our product's end users. If you have a WatchGuard product that is at its end of life and needs to be disposed of, please contact WatchGuard Customer Care Department at:

U.S. Customers: 877.232.3531 International Customers: +1.206.613.0456

WatchGuard is reasonably confident that our products do not contain any substances or hazardous materials presently banned by any legislation, and do not present a risk due to hazardous materials. WEEE recovery professionals should also note that these products do not have any materials that are of particular high value in their individual form.

REACH

The new EU chemicals policy REACH (Registration, Evaluation, Authorization and restriction of Chemicals) came into effect on June 1, 2007. REACH is Europe's new chemicals legislation, which is applicable in all 27 EU Member States as well as the EFTA European Economic Area (EEA). REACH creates a new system for gathering information, assessing risks to human health and the environment, and authorizing or restricting the marketing and use of chemicals produced or supplied in the EEA. REACH has an impact on EEA producers and importers of finished products and users of chemicals in the course of industrial or professional activities.

WatchGuard supports the overall REACH objective of improving the protection of human health and the environment and will meet all applicable REACH requirements. WatchGuard is strongly committed to working with our customers and supply chain to define and implement the REACH requirements and ensure a smooth transition to compliance.

One of the REACH requirements is that manufacturers and importers have the duty to register substances they are producing or importing. In accordance with the regulations, the products of WatchGuard do not need to be registered for the following reasons:

- WatchGuard does not import more than 1 metric ton per year of a substance as defined by REACH.
- WatchGuard products are non-chemical products that are not designed to release any substance under normal and reasonably predictable application.
- Our products do not contain the listed substances at more than 0.1% by weight of the whole product/part.

Industry Canada Statement

This device complies with RSS-247 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. CAN ICES-3(B)/NMB-3(B) Ce dispositif est conforme à la norme CNR-247 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Caution: (Wireless)

(i) The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(ii) high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Avertissement:

Les dispositifs fonctionnant dans la bande 5150-5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

For Mobile Device Usage (Wireless)

Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20cm de distance entre la source de rayonnement et votre corps.

France (Wireless)

Les dispositifs fonctionnant dans la bande 5150-5250 MHz est réservé à une utilisation en intérieur pour réduire le risque de brouillage préjudiciable aux systèmes mobiles par satellite utilisant les mêmes canaux; propia operación no deseada.

Japan VCCI Notice (Class A ITE)

これはVCCI評議会の基準に基づくクラスA製品です。本製品がラジオやテレビ受信機の近くで使用されている場合は、電波障害を引き起こすことがあります。インストールして、取扱説明書に従って 機器を使用しています VCCI-A

Taiwan RoHS

單元Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎬Cadmium (Cd)	六價路 Hexavalent chromium (Cr ^{*6})	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
產品內外殼 (含框架)	0	0	0	0	0	0
電路板	0	0	0	0	0	0
电源供应器	0	0	0	0	0	0
配件(網路 線)	0	0	0	0	0	0
其它固定組 件(螺絲、夾 具)	0	0	о	0	о	0

Taiwan Class A Notice

警告使用者:這是甲類產品,應使用並正確安裝。本產品可能會造成無線電干擾,在這種情況下, 用

戶可能需要採取適當的措施。

警示本電池如果更換不正確會有爆炸的危險,請勿自行更換電池

Taiwan NCC

低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者均不得擅自變更頻率、

加大功率或變更原設計之特性及功能。

第十四條低功率射頻電機之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停

用,並改善至無干擾時方得繼續使用。前項合法通信,指依電信法規定作業之無線電通信。低功率射

頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

電磁波曝露量MPE標準值(MPE)1mW/cm2,送測產品實值為0.338 mW/cm2

無線資訊傳輸設備避免影響附近雷達系統之操作

Mexico Notice

La operación de este equipo está sujeta a las siguientes dos condiciones:

(i) es posible que este equipo o dispositivo no cause interferencia perjudicial y

(ii) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Limited Hardware Warranty

This Limited Hardware Warranty (the "Warranty") applies to the enclosed hardware product, not including any associated software, which is licensed pursuant to a separate end-user license agreement and warranty (the "Product"). BY USING THE PRODUCT, YOU (either an individual or a single entity) AGREE TO THE TERMS HEREOF.

If you do not agree to these terms, please return this package, along with proof of purchase, to the authorized dealer from which you purchased it for a full refund. WatchGuard Technologies, Inc. ("WatchGuard") and you agree as set forth below or on the reverse side of this card, as applicable.

 LIMITED WARRANTY. WatchGuard warrants that upon delivery and for one (1) year thereafter (the "Warranty Period"): (a) the Product will be free from material defects in materials and workmanship, and (b) the Product, when properly installed and used for its intended purpose and in its intended operating environment, will perform substantially in accordance with WatchGuard applicable specifications.

This warranty does not apply to any Product that has been: (i) altered, repaired or modified by any party other than WatchGuard except for the replacement or inclusion of specified components authorized in, and performed in strict accordance with, documentation provided by WatchGuard; or (ii) damaged or destroyed by force majeure events, accidents, power spikes or similar events or by any intentional, reckless or negligent acts or omissions of any party. You may have additional warranties with respect to the Product from the manufacturers of Product components. However, you agree not to look to WatchGuard for, and hereby release WatchGuard from any liability for, performance of, enforcement of, or damages or other relief on account of, any such warranties or any breach thereof.

2. **REMEDIES.** If any Product does not comply with the WatchGuard warranties set forth in Section 1 above, WatchGuard will, following the receipt of the product you claim is defective and at its option, either (a) repair the Product, or (b) replace the Product with a like or similar product; provided, that you will be responsible for returning the Product and for all costs of shipping and handling. Repair or

replacement of the Product shall not extend the Warranty Period. Any Product, component, part or other item replaced by WatchGuard becomes the property of WatchGuard. WatchGuard shall not be responsible for return of or damage to any software, firmware, information or data contained in, stored on, or integrated with any returned Products.

- 3. DISCLAIMER AND RELEASE. THE WARRANTIES, OBLIGATIONS AND LIABILITIES OF WATCHGUARD, AND YOUR REMEDIES, SET FORTH IN PARAGRAPHS 1 AND 2 ABOVE ARE EXCLUSIVE AND IN SUBSTITUTION FOR, AND YOU HEREBY WAIVE, DISCLAIM AND RELEASE ANY AND ALL OTHER WARRANTIES, OBLIGATIONS AND LIABILITIES OF WATCHGUARD AND ALL OTHER RIGHTS, CLAIMS AND REMEDIES YOU MAY HAVE AGAINST WATCHGUARD, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO ANY NONCONFORMANCE OR DEFECT IN THE PRODUCT (INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE, ANY WARRANTY O NONINFRINGEMENT, ANY WARRANTY OF UNINTERRUPTED OR ERROR-FREE OPERATION, ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN TORT, WHETHER OR NOT ARISING FROM THE NEGLIGENCE (WHETHER ACTIVE, PASSIVE OR IMPUTED) OR FAULT OF WATCHGUARD OR FROM PRODUCT LIABILITY, STRICT LIABILITY OR OTHER THEORY, AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY FOR LOSS OR DAMAGE TO, OR CAUSED BY OR CONTRIBUTED TO BY, THE PRODUCT).
- 4. LIMITATION AND LIABILITY. WATCHGUARD'S LIABILITY (WHETHER ARISING IN CONTRACT (INCLUDING WARRANTY), TORT (INCLUDING ACTIVE, PASSIVE OR IMPUTED NEGLIGENCE AND STRICT LIABILITY AND FAULT) OR OTHER THEORY) WITH REGARD TO ANY PRODUCT WILL IN NO EVENT EXCEED THE PURCHASE PRICE PAID BY YOU FOR SUCH PRODUCT. THIS SHALL BE TRUE EVEN IN THE EVENT OF THE FAILURE OF ANY AGREED REMEDY. IN NO EVENT WILL WATCHGUARD BE LIABLE TO YOU OR ANY THIRD PARTY (WHETHER ARISING IN CONTRACT (INCLUDING WARRANTY), TORT (INCLUDING ACTIVE, PASSIVE OR IMPUTED NEGLIGENCE AND STRICT LIABILITY AND FAULT) OR OTHER THEORY) FOR COST OF COVER OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION LOSS OF PROFITS, BUSINESS, OR DATA) ARISING OUT OF OR IN CONNECTION WITH THIS WARRANTY OR THE USE OF OR INABILITY TO USE THE PRODUCT, EVEN IF WATCHGUARD HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS SHALL BE TRUE EVEN IN THE EVENT OF THE FAILURE OF ANY AGREED REMEDY.
- 5. MISCELLANEOUS PROVISIONS. This Warranty will be governed by the laws of the state of Washington, U.S.A., without reference to its choice of law rules. The provisions of the 1980 United Nations Convention on Contracts for the International Sales of Goods, as amended, shall not apply. You agree not to directly or indirectly transfer the Product or use of the product or associated documentation to any country to which such transfer would be prohibited by the U.S. Export laws and regulations. If any provision of this Warranty is found to be invalid or unenforceable, then the remainder shall have full force and effect and the invalid provision shall be modified or partially enforced to the maximum extent permitted by law to effectuate the purpose of this Warranty. This is the entire agreement between WatchGuard and you relating to the Product, and supersedes any prior purchase order, communications, advertising or representations concerning the Product AND BY USING THE PRODUCT YOU AGREE TO THESE TERMS. IF THE PRODUCT IS BEING USED

BY AN ENTITY, THE INDIVIDUAL INDICATING AGREEMENT TO THESE TERMS BY USING THE PRODUCT REPRESENTS AND WARRANTS THAT (A) SUCH INDIVIDUAL IS DULY AUTHORIZED TO ACCEPT THE WARRANTY ON BEHALF OF THE ENTITY AND TO BIND THE ENTITY TO THE TERMS OF THIS WARRANTY; (B) THE ENTITY HAS THE FULL POWER, CORPORATE OR OTHERWISE, TO ENTER INTO THE WARRANTY AND PERFORM ITS OBLIGATIONS UNDER THE WARRANTY AND; (C) THE WARRANTY AND THE PERFORMANCE OF THE ENTITY'S OBLIGATIONS UNDER THE WARRANTY DO NOT VIOLATE ANY THIRD-PARTY AGREEMENT TO WHICH THE ENTITY IS A PARTY.

No change or modification of the Warranty will be valid unless it is in writing and is signed by WatchGuard.

Declaration of Conformity

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WatchGuard Technologies, Inc. 505 Fifth Ave. S., Suite 500 Seattle, WA 98104 USA

WatchGuard Technologies Inc. hereby declares that the product(s) listed below conform to the European Union directives and standards identified in this declaration. Product (s): WatchGuard Model: Firebox T25, Firebox T25-W, Hardware Model: BS2AE5, BS2AE5W EU Directive(s): Low Voltage (2014/35/EU) Electromagnetic Compatibility (2014/30/EU) RoHS (2002/95/EC) WEEE Directive 2002/96/EC REACH EC 1907/2006 The Radio Equipment Directive (2014/53/EU) Common Standard(s): EN 62368-1:2014+A11:2017 Safety for ITE EN 62311:2020 EN 55032:2015/A1:2020 EN 55035:2017/A11:2020 Class A Emissions for ITE Immunity for ITE EN IEC61000-3-2:2019/A1:2021 Class A EN 61000-3-3:2013/A1:2019 EN 61000-4-2:2009 EN 61000-4-3:2006+A1:2008+A2:2010 EN 61000-4-4:2012 EN 61000-4-5:2014+A1:2017 EN 61000-4-6:2014 EN IEC 61000-4-11:2020 Wireless Standard(s): EN 301 489-1 v2.2.3 EMC and Radio Spectrum Matters EN 301 489-17 V3.2.4 EMC and Radio Spectrum Matters Radio Spectrum Matters EN 300 328 V2.2.2 EN 301 893 V2.1.1 Broadband Radio Access Networks This device complies with Directive 2014/53/EU issued by the Commission of the European Community. WatchGuard Technologies Manufacturer / Hersteller: 505 5th Ave S. Suite 500, Seattle, WA 98104 USA Radio Equipment / Funkanlage Wireless Access Point Firebox T25, Firebox T25-W 802.11a,b,g,n,ac (2.4GHz & 5GHz) Network Firewall Appliance Type Designation / Typenbezeichnung: Specifications / Technische Daten: Intended Purpose / Verwendungszweck

The above device complies with the essential requirements and other relevant provisions to Directive 2014/53/EU when used for its intended purpose. This equipment may be operated in the USA, Canada, & Europe Union.

Warning! This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

The frequency and maximum transmitted power limit in EU are listed as belows,

2412 - 2472 MHz: 20 dBm

5150 - 5350 MHz: 20 dBm

Restrictions: France les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux

Warnung! Dies ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funkstörungen verursachen. In diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen durchzuführen Einschränkungen: Frankreich –Geräte, die im Band 5150-5250 MHz ist nur für den Innenbereich, um das Risiko von Störungen des mobilen Satelliten-Systeme, die die gleichen Kanäle

Laurence Hunning

Signature Full Name: Laurence Huang Position: Hardware Program Manager

Date: May 17, 2022